COUNTY OF MONTEREY
HEALTH DEPARTMENT
Elsa Jimenez, Director of Health
Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: January 20, 2026

To: EMTs Certified Through County of Monterey EMS Agency
Paramedics Accredited By County of Monterey EMS Agency

From: County of Monterey EMS Agency

Subject: New Certification and Accreditation application system coming soon (notice 1 of 3)

The EMS Agency is pleased to announce that we are adopting a new software system that will let you manage your renewals online! The new online system will make it easier and faster for you to renew your certification or accreditation!

What will the new system let you do?

- Start your renewal from our website.
- Complete your renewal online, using any phone or computer, 24x7.
- Upload and manage your certification files and documents online in a "Digital Wallet".
- Receive email reminders that keep you on time and on task, so nothing is missed.
- Receive email alerts when we have reviewed and approved your submissions.
- Receive a digital copy of your certificate upon completion.
- Payment online is coming soon.

When can you start using the new system?

We currently expect the new system to go live on **February 2, 2026**. We will let you know if the date changes.

What are the next steps?

Look out for email 2 of 3 in the next week or so. It will tell you how to log into the system to review your current information and start your renewal when the time comes.

Do you have questions?

Please send questions to the EMS Agency at EMSAdmin@countyofmonterey.gov and we'll get back to you as soon as possible.