



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Wednesday, November 12, 2025  
10:30 A.M.

County of Monterey Emergency Medical Services Agency  
Cayenne Room  
1441 Schilling Place, Salinas, CA 93901

*EMCC members must be present on site*

**Zoom attendance information is attached**

## **I. CALL TO ORDER/INTRODUCTIONS**

A. Introductions

## **II. PUBLIC COMMENT**

Any member of the public may address the Committee for a period not to exceed three (3) minutes on any issue not on the Committee's agenda. The EMCC will listen to all communications but may not take any action.

## **III. APPROVAL OF PAST EMCC MEETING MINUTES**

A. September 10, 2025 meeting minutes *Action*

## **IV. STANDING REPORTS**

- A. EMS Director (Teresa Rios)
- B. EMS Medical Director (Dr. John Beuerle)
- C. MHOAC (Debra Hopgood)

## **V. EMS SYSTEM PERFORMANCE METRICS**

- A. Communications systems testing (Kimberley Hernandez) *Report*
  - 800MHz Radio
  - ReddiNet
- B. Contract Compliance Working Group (Kimberley Hernandez) *Report*
- C. Fire-based ambulance report [Mar/Sept] (Kimberley Hernandez) *Report*
- D. South County ambulance response time [Mar/Sept] (Kimberley Hernandez) *Report*
- E. North County ambulance response time [March] (Kimberley Hernandez) *Report*

## **VI. OLD BUSINESS**

- A. EMS Ordinance revision (Debra Hopgood) *On Hold*
- B. Health Data Exchange (Teresa Rios) *Report*



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



- C. Prison Response Report (Kimberley Hernandez) *No Report*
- D. 2025 EMCC Appointments/Reappointments (Steve Brooks) *Report*
- E. 2024 EMCC Annual Report (Steve Brooks) *Report*
- F. PCR Data Standardization (Teresa Rios) *Report*
- G. EOA Ambulance Contract Transition (Teresa Rios) *Report*

## VII. NEW BUSINESS

- A. CSA-74 Distribution (Korina Moreno) *Action*
- B. AMR Nurse Navigation (Lisa Edmondson) *Presentation*
- C. Seneca Center (Jenna Fordis) *Presentation*

## VIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER

Any member of the committee may make announcements or comments. The EMCC may not discuss or take any action on any item raised during announcements, except to decide whether to place the matter on a subsequent agenda.

## IX. NEXT MEETING

The next regularly scheduled EMCC meeting is scheduled for Wednesday, January 14, 2026 at 10:30 a.m.

## X. ADJOURNMENT

### Attachments:

1. Zoom Meeting Information
2. EMCC meeting minutes 9/10/25-draft
3. Communications systems testing 800MHz and ReddiNet-staff report
4. Contract Compliance Committee report-ambulance response time compliance-staff report
5. EMCC membership-staff report
6. CSA-74 Distribution-report

### Notices

**PLEASE NOTE: IF ALL BOARD MEMBERS ARE PRESENT IN PERSON, PUBLIC PARTICIPATION BY ZOOM IS FOR CONVENIENCE ONLY AND IS NOT REQUIRED BY LAW. IF THE ZOOM FEED IS LOST FOR ANY REASON, THE MEETING MAY BE PAUSED WHILE A FIX IS ATTEMPTED BUT THE MEETING MAY CONTINUE AT THE DISCRETION OF THE CHAIRPERSON.**



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Meeting access issues through Zoom: Please contact Kimberley Hernandez at: (831) 755-4738 or [hernandezk4@countyofmonterey.gov](mailto:hernandezk4@countyofmonterey.gov).

**To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at [www.MoCoEMS.org](http://www.MoCoEMS.org)**

**Translation and interpretation services are available by request no later than 5 days before the meeting. To request these services, call 831-755-5013 or email [emsadmin@countyofmonterey.gov](mailto:emsadmin@countyofmonterey.gov).**

ALTERNATE AGENDA FORMATS: If requested, the agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 USC Sec. 12132), and the federal rules and regulations adopted in implementation thereof. Individuals with a disability requiring a modification or accommodation, including auxiliary aids or services, to participate in the public meeting may make these requests to the EMS Director at least 3 days prior to the Emergency Medical Care Committee Meeting.

TO ADDRESS THE COMMITTEE ON A MATTER ON THE AGENDA: When the agenda item is called, raise your hand, and wait for recognition by the Committee Chair. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the specific subject under discussion. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

TO ADDRESS THE COMMITTEE ON A MATTER NOT ON THE AGENDA: When the agenda item for public comment is called, raise your hand and wait for recognition by the Committee Chair. Public comments shall not pertain to matters on the agenda. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

DOCUMENT DISTRIBUTION: Documents related to agenda items that are distributed to the Committee less than 72 hours prior to the meeting shall be available for public inspection at the EMS Agency Office, 1441 Schilling Place, Salinas, California. Documents distributed to the Committee at the meeting by EMS Agency staff will be available at the meeting.

MEETING AUDIO AND VIDEO RECORDED: This meeting is audio and video recorded. A copy of the recording is available following the meeting on the EMS Agency website at [www.MoCoEMS.org](http://www.MoCoEMS.org)



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## Avisos

**TENGA EN CUENTA: SI TODOS LOS MIEMBROS DE LA JUNTA ESTÁN PRESENTES EN PERSONA, LA PARTICIPACIÓN PÚBLICA POR ZOOM ES SÓLO PARA CONVENIENCIA Y NO ES EXIGIDA POR LEY. SI LA CONEXIÓN DE ZOOM SE PIERDE POR CUALQUIER MOTIVO, LA REUNIÓN PUEDE PAUSARSE MIENTRAS SE INTENTA UNA CORRECCIÓN, PERO LA REUNIÓN PUEDE CONTINUAR A DISCRECIÓN DEL PRESIDENTE.**

Problemas de acceso a reuniones a través de Zoom: comuníquese con Kimberley Hernandez al: (831) 755-4738 o [hernandezk4@countyofmonterey.gov](mailto:hernandezk4@countyofmonterey.gov).

**Para promover un medio ambiente sano, no se proporcionan paquetes completos de la agenda en la reunión. Sin embargo, el paquete completo, incluyendo la agenda y los documentos de apoyo, estará disponible en la Agencia EMS durante el horario laboral, 72**

**horas antes de la reunión. También pueden encontrar la agenda completa en la Página web de la Agencia EMS en [www.MoCoEMS.org](http://www.MoCoEMS.org).**

**Los servicios de traducción e interpretación están disponibles mediante solicitud a más tardar 5 días antes de la reunión. Para solicitar estos servicios llame al 831-755-5013 o envíe un correo electrónico a [emsadmin@countyofmonterey.gov](mailto:emsadmin@countyofmonterey.gov).**

FORMATOS DE AGENDA ALTERNATIVOS: Si se solicita, la agenda estará disponible en formatos alternativos apropiados para personas con una discapacidad, según lo exige la Sección 202 de la Ley de Estadounidenses con Discapacidades de 1990 (42 USC Sec. 12132) y las normas y reglamentos federales adoptados en ejecución del mismo. Las personas con una discapacidad que requieran una modificación o adaptación, incluidos servicios o ayudas auxiliares, para participar en la reunión pública pueden realizar estas solicitudes al director de EMS al menos 3 días antes de la reunión del Comité de Atención Médica de Emergencia.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO EN LA AGENDA: Cuando se convoque el punto de la agenda, levante la mano y espere el reconocimiento por parte del presidente del Comité. Para que todas las partes interesadas tengan la oportunidad de hablar, sea breve y limite sus comentarios al tema específico en discusión. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO QUE NO ESTÁ EN LA AGENDA: Cuando se convoque el tema de la agenda para comentarios públicos, levante la mano y espere el reconocimiento por parte del presidente del Comité. Los comentarios públicos no se referirán a asuntos de la agenda. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.



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**DISTRIBUCIÓN DE DOCUMENTOS:** Los documentos relacionados con los puntos de la agenda que se distribuyan al Comité menos de 72 horas antes de la reunión estarán disponibles para inspección pública en la Oficina de la Agencia EMS, 1441 Schilling Place, Salinas, California. Los documentos distribuidos al Comité en la reunión por el personal de la Agencia EMS estarán disponibles en la reunión.

**REUNIÓN GRABADA EN AUDIO Y VIDEO:** Esta reunión está grabada en audio y video. Una copia de la grabación está disponible después de la reunión en el sitio web de la Agencia EMS en [www.MoCoEMS.org](http://www.MoCoEMS.org)

You are invited to a Zoom webinar.

**When: Wednesday, September 10, 2025, 8:30 AM to 12:30 PM Pacific Time (US and Canada)**

**Topic: Monterey County EMS - Emergency Medical Care Committee (EMCC) meeting.**

Please click the link below to join the webinar:

<https://montereycty.zoom.us/j/96936376466>

## Attending the Meeting by Video



### Using a computer or laptop:

Simply click the following link to get started:

<https://montereycty.zoom.us/j/96936376466>

You will need to make sure that your computer or laptop is properly connected to working speakers and/or a microphone if you choose to participate with audio. If you plan on using your computer or laptop for video only, you can also join the audio portion of the meeting simultaneously by following the phone call instructions below, using a phone.

### Using an Android Phone or Tablet:

Click on the link below to visit the Zoom app page on the Google Play store and select to install the app.



[https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en\\_US](https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US)

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/96936376466>

Please note, you are not required to create or have a Zoom account.



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



## Using an iPhone or iPad:

Click on the link below to visit the Zoom app page on the App Store and select to Get then Install the app.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/96936376466>

Please note, you are not required to create or have a Zoom account.

## Attending the Meeting by Phone Call

To participate by phone call, you can use any of these numbers below:

- +1 669 219 2599 US (San Jose)
- +1 669 900 6833 US (San Jose)
- +1 213 338 8477 US (Los Angeles)
- +1 929 205 6099 US (New York)
- +1 312 626 6799 US (Chicago)

Enter this Meeting ID number: **926 8099 0619** when prompted. Please note there is no Participant Code, you will just hit # again after the recording prompts you. You will be placed in the meeting as an Attendee.

## Public Comments

There will be time allocated in the meeting for Public Comments.

If you attend the Meeting through ZOOM via video and would like to make general public comment, or comment on a specific item on the agenda, you may Raise your Hand. If you are attending the meeting via Phone Call enter \*9 on your keypad.

**Estás invitado a un seminario web de Zoom.**

**Cuándo : miércoles 9/10/2025, de 8:30 a. m. a 12:30 p. m., hora del Pacífico (EE. UU. y Canadá)**

**Tema : EMS del Condado de Monterey: reunión conjunta del Comité de Atención Médica de Emergencia (EMCC) con los comités de CCC y de Operaciones.**



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Haga clic en el siguiente enlace para unirse al seminario web:

<https://montereycty.zoom.us/j/96936376466>

## Asistir a la reunión por vídeo



### Usando una computadora o computadora portátil:

Simplemente haga clic en el siguiente enlace para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Deberá asegurarse de que su computadora o computadora portátil esté conectada correctamente a parlantes que funcionen y/o a un micrófono si decide participar con audio. Si planea usar su computadora o computadora portátil solo para video, también puede unirse a la parte de audio de la reunión simultáneamente siguiendo las instrucciones de llamada telefónica a continuación, usando un teléfono.

### Usando un teléfono o tableta Android:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la tienda Google Play y seleccione instalar la aplicación.



[https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en\\_US](https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US)

Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

### Usando un iPhone o iPad:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la App Store y seleccione Obtener e instalar la aplicación.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>



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Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

## **Asistir a la reunión por llamada telefónica**

Para participar mediante llamada telefónica, puede utilizar cualquiera de estos números a continuación:

- +1 669 219 2599 EE. UU. (San José)
- +1 669 900 6833 EE. UU. (San José)
- +1 213 338 8477 EE. UU. (Los Ángeles)
- +1 929 205 6099 EE. UU. (Nueva York)
- +1 312 626 6799 EE. UU. (Chicago)

Ingrese este número de ID de reunión: **926 8099 0619** cuando se le solicite. Tenga en cuenta que no hay un código de participante; simplemente presione # nuevamente después de que la grabación se lo indique. Se le colocará en la reunión como asistente.

## **Comentarios públicos**

Habrá tiempo asignado en la reunión para comentarios públicos.

Si asiste a la Reunión a través de ZOOM vía video y desea hacer comentarios del público en general, o comentar sobre un punto específico de la agenda, puede Levantar la Mano. Si asiste a la reunión mediante una llamada telefónica, ingrese \*9 en su teclado.



# COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



## Meeting Minutes

Wednesday, September 10, 2025

Emergency Medical Services Agency  
1441 Schilling Place, Salinas, CA 93901  
Cayenne Room  
Meeting Available via Zoom  
10:30-12:00

## ATTENDANCE

Members	Representing	Present	Absent
Will Hiller (Chair)	Ambulance Contractor	X	
Chris Borquin	Law Enforcement		X
David Sargenti	ALS – Fire	X	
<i>Jason Sullens</i>	BLS – Fire	X	
<i>vacant</i>	Citizen Representative	-	-
Jodi Schaffer	Citizen Representative		X
<i>vacant</i>	Citizen Representative	-	-
Paul Wood	City Managers	X	
Marie Lutz	Emergency Physicians	X	
<i>vacant</i>	EMT/Paramedic	-	-
Carla Spencer	Hospital Administration		X
Jon Anthony	Monterey County Parks Department		X



## COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Ex-Officio Members	Representing	Present	Absent
Teresa Rios	EMS Agency Director	X	
Kelsey Scanlon	Dept. of Emergency Management (DEM)		X
LeeAnn Magoski	Emergency Communications		X

Alternate Members	Representing	Present	Absent
Michael Esslinger	911 EOA Ambulance Provider		
Mike DeLeo	ALS Fire	X	
Chief Cheryl Goetz	BLS Fire		
<i>Vacant</i>	Citizen Rep 1		
<i>Vacant</i>	Citizen Rep 2		
<i>Vacant</i>	Citizen Rep 3		
	City Managers		
Dr. Noah Hawthorne	Emergency Physicians	Remote	
<i>Lupe Lizama</i>	EMT/Paramedic		
Jo Coffaro	Hospital Administration	X	
	Law Enforcement		
Bandy Smith	Monterey County Parks Department		

EMS Agency Staff	Representing	Present	Absent
Dr. John Beuerle	EMS Agency Medical Director	X	
Steve Brooks (Secretary)	EMS Analyst	X	
Roxann Seepersad	Epidemiologist II		X
Debra Hopgood	MA III	X	
Kimberley Hernandez	EMS Analyst	X	
Blake Andersen	EMS Analyst	X	
Korina Moreno	Admin Services Asst.	X	
Devin DeLaney	Accountant I	X	
Jaylan Neal	EMS Agency Intern		X



## COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Guests in Attendance		
Ben Hitchcock	Rachel Kneeland	Steven Cristi
Jessica Iniguez	Betty Hull	Justin Reyes
Michael Coglianese	Emmanuel Vega	Darren Bright

Item	Discussion	Deliverable/Action
<b>I. CALL TO ORDER/ INTRODUCTIONS</b>	A. Meeting called to order by Will Hiller. Roll Call attendance.	• N/A
<b>II. PUBLIC COMMENT</b>	A. None	
<b>III. APPROVAL OF PAST EMCC MEETING MINUTES</b>		
A. July 9, 2025	A. Motion to approve the July 9, 2025 meeting minutes by D. Sargenti. Second by P. Wood. Motion carried.	A. Minutes approved
<b>IV. REPORTS</b>		
A. EMS Director	A. (Teresa Rios) Notification that Harry Robins has resigned from EMCC. He requested no notice. EMS Agency staff are actively looking for citizen representatives. Looking at senior services organizations and behavioral health to provide representation. Considering a prison representative to EMCC. EMS Agency has lost 2 staff members. Carolina Coyt has	A. Report



## COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<p>B. EMS Medical Director</p> <p>C. MHOAC</p>	<p>promoted to an Accountant II position and Blake Andersen has accepted a position with San Francisco EMS Agency. EMS Agency is currently about 50% staffed. Releasing a recruitment for EMS Analyst positions. Has been difficult to recruit for Health Program Coordinator position. Looking to reclassify the position to hopefully fill the position.</p> <p>B. (Dr. Beuerle) CCC met this morning. Received reports at CCC for APOT and 2026 Policy update cycle. Seneca pediatric crisis stabilization program was unable to attend. Will have a future presentation.</p> <p>C. (Kimberley Hernandez) Provided support for Car Week. No significant medical events related to Car Week were reported. Participated in Healthcare Coalition working on extended downtime protocols and review of the National Disaster Medical System and regional integration opportunities. Participated in the Golden Eagle 2026 exercise planning. Will be working on the 2026 medical response and surge exercise planning. Exercise scheduled for late March or early April 2026.</p>	<p>B. Report</p> <p>C. Report</p>
<p><b>V. EMS SYSTEM PERFORMANCE METRICS</b></p> <p>A. Communications System Testing</p> <ol style="list-style-type: none"> <li>1. 800MHz Radio</li> <li>2. ReddiNet</li> </ol> <p>B. Contract Compliance Working Group</p>	<p>A. (Kimberley Hernandez) Reports included in agenda packet. Description of the reporting and review process provided. Hospitals have been great in responding to testing results and making changes to improve compliance. Policy update is in progress for Policy #3000. Public comment period is open and recommendations on policy revision are welcome.</p> <p>B. Report included in the agenda packet. All reportable priorities met or exceeded the 90% response time compliance threshold for July and August.</p>	<p>A. Report</p> <p>B. Report</p>



## COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
C. Fire-Based Ambulance Report	C. Report included in the agenda packet. January to June 2025 reporting period.	
D. South County Ambulance Response Time	D. Report for responses in South County cities. January to June 2025 reporting period. 84% Priority 1 calls compliant for Gonzales. 88% Priority 1 calls compliant for Greenfield. All other cities and priorities are compliant.	
<b>XI. OLD BUSINESS</b>		
A. EMS Ordinance Revision	A. On hold.	A. Remove from Agenda
B. Health Data Exchange	B. (Teresa Rios) Report will be provided for November EMCC.	B. N/A
C. EMS Policy #3030 Section 3, D, #4	C. (Steve Brooks) Asking if this should continue on the agenda. D. Sargenti indicates that the use of Tablet Command may help with this issue. Looking to obtain the Alpha, Bravo, Charlie, Delta determinate code. AMR has reached out to Tablet Command but no response as of this time. AMR considering entering the determinant as a manual input. All EMD data flows to the fire CAD but is felt to be too much information to not overwhelm the recipient with data. Still working on this. Could help fire responders when BLS ambulances are deployed into the system. BLS are only used for IFT at this time.	C. N/A
D. Prison Response Report	D. (Kimberley Hernandez) No report at this time.	D. N/A
E. 2025 EMCC Appointments/ Reappointments	E. (Steve Brooks) Staff report included in the packet. Chief Sullens goes to the Board for appointment at the end of the month. Continuing to recruit for the citizen rep positions.	E. EMS Agency to reach out to potential citizen rep members.



## COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE

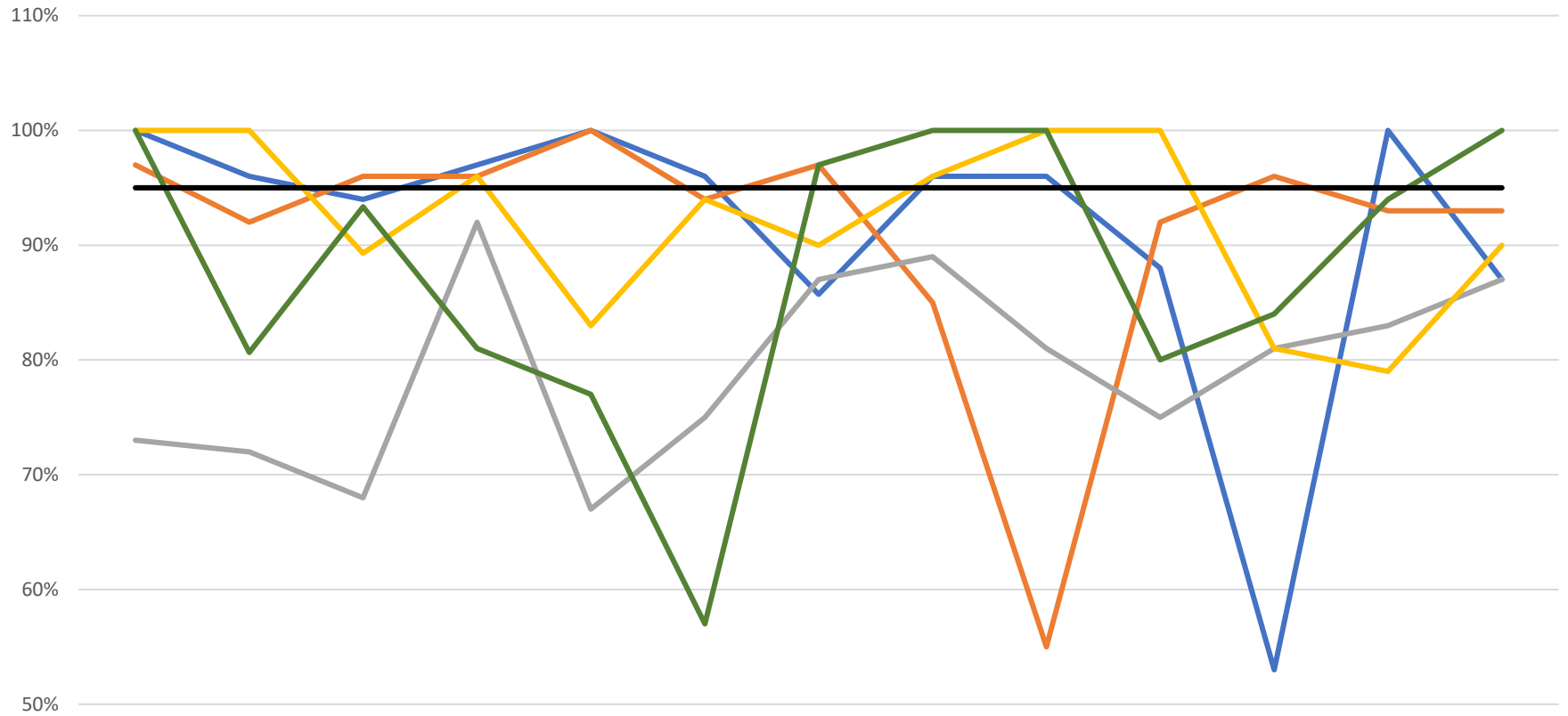


Item	Discussion	Deliverable/Action
F. 2024 EMCC Annual Report	F. EMCC Annual Report was sent to the Board.	F. N/A
<b>XII. NEW BUSINESS</b>		
A. PCR Data Standardization	A. (Teresa Rios) On hold due to EMS Agency staffing limitations.	A. On hold.
B. EOA Ambulance Contract	B. (Teresa Rios) Transition is underway. Reviewing the process to structure the CCT-P program. Working on a timeline for the CCT program. BLS unit integration is being phased in. There will be stakeholder engagement as BLS utilization is developed. Right now, BLS is only used for IFT. Starting to work on Nurse Advice Line. Will need involvement of MCECD. Timeline for stakeholder meetings is being developed. The structure of the meetings is being determined.	B. Continue the process.
C. Seneca Center	C. Postponed due to presenter being unavailable.	C. Reschedule
<b>XIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER</b>	<ul style="list-style-type: none"> <li>• David Sargenti. Would like to know what is intended with the Prison Response Report. This is a review of calls at the prisons to see the impact on the EMS system. Action taken will depend on the data. Potential to limit the number of calls as the prison health staff may be able to treat more patients in-house rather than through transport to the hospital.</li> <li>• Emmanuel Vega. Question about diverting ambulances to prison calls. Not part of the original data review but will consider adding this.</li> </ul>	<ul style="list-style-type: none"> <li>• Answered.</li> <li>• Data on diversion of calls to the prison review.</li> </ul>
<b>IX. NEXT MEETING</b>	<ul style="list-style-type: none"> <li>• The next regular EMCC meeting will be November 12, 2025 at 10:30 a.m.</li> </ul>	<ul style="list-style-type: none"> <li>• As noted</li> </ul>
<b>X. ADJOURNMENT</b>	<ul style="list-style-type: none"> <li>• Meeting adjourned by Will Hiller.</li> </ul>	<ul style="list-style-type: none"> <li>• Meeting adjourned</li> </ul>



# ReddiNet MCI Drills

Response Compliance September 2024-September 2025



	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25
CHOMP	100%	96%	94%	97%	100%	96%	86%	96%	96%	88%	53%	100%	87%
MMH	97%	92%	96%	96%	100%	94%	97%	85%	55%	92%	96%	93%	93%
NMC	73%	72%	68%	92%	67%	75%	87%	89%	81%	75%	81%	83%	87%
SVH	100%	100%	89%	96%	83%	94%	90%	96%	100%	100%	81%	79%	90%
AMR	100%	81%	93%	81%	77%	57%	97%	100%	100%	80%	84%	94%	100%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

CHOMP MMH NMC SVH AMR STANDARD

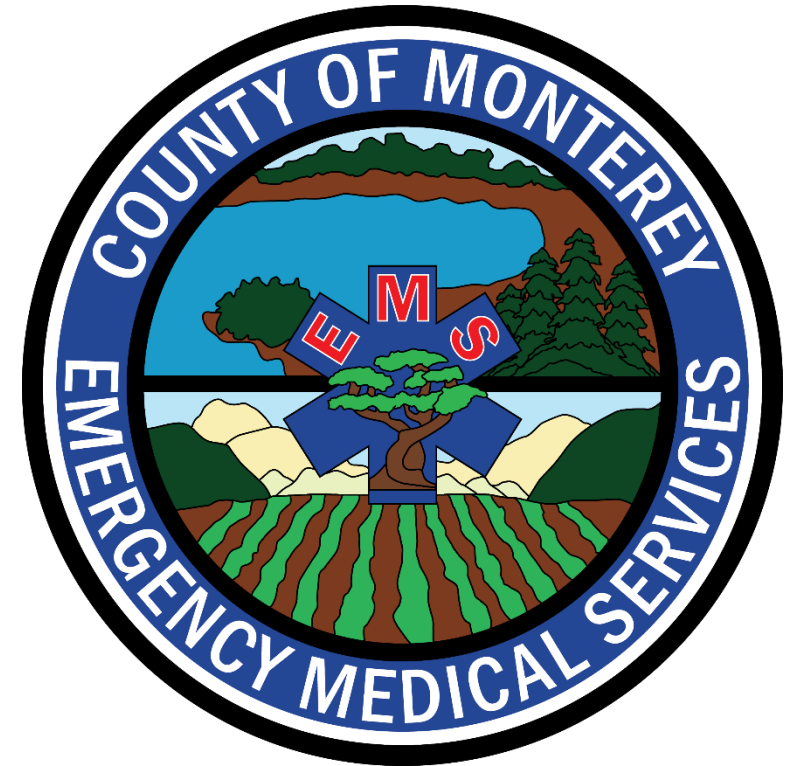
# County of Monterey Emergency Medical Services Agency

## Ambulance Provider Contract Compliance

Emergency Medical Care Committee  
(EMCC)

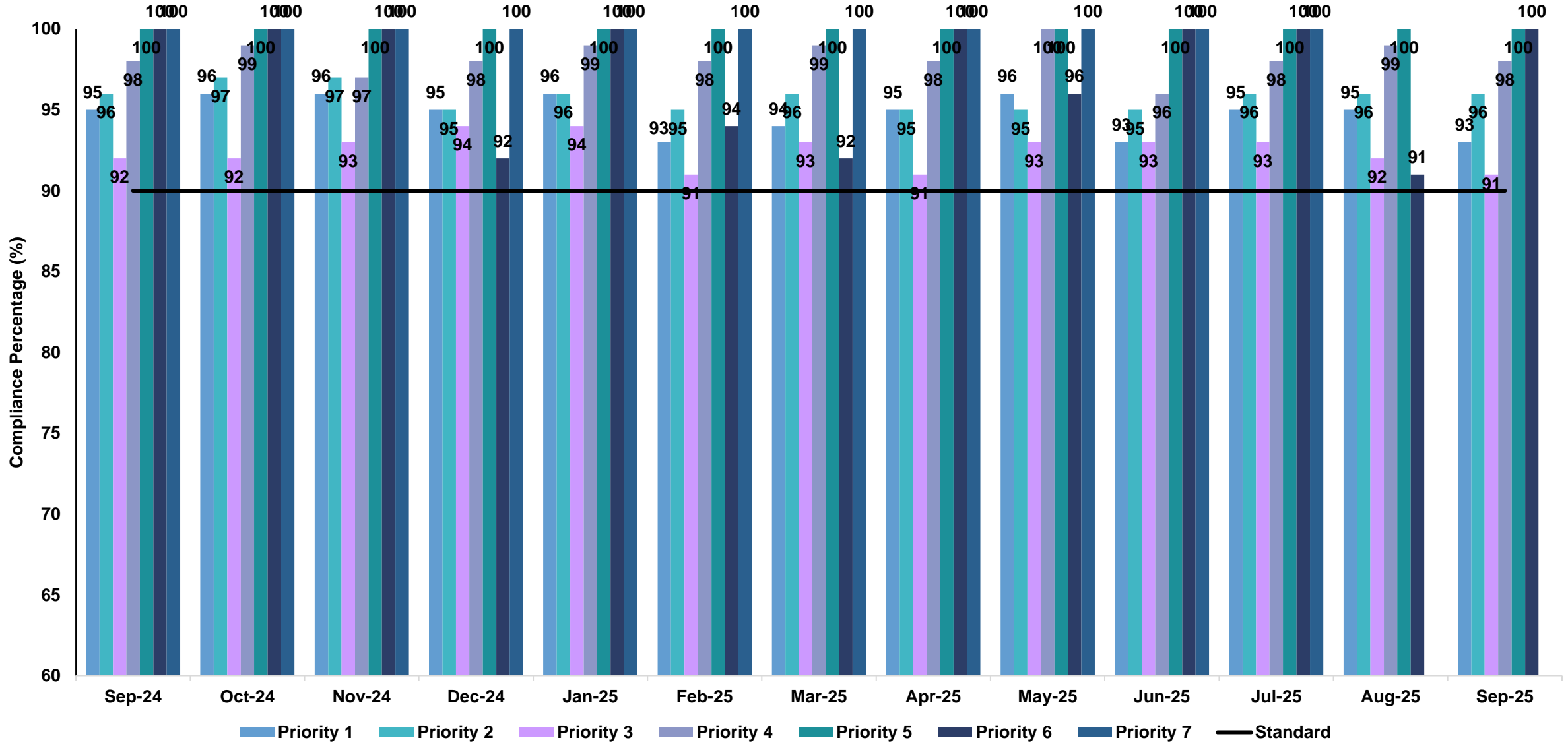
November 12, 2025

Presented by  
Kimberley Hernandez



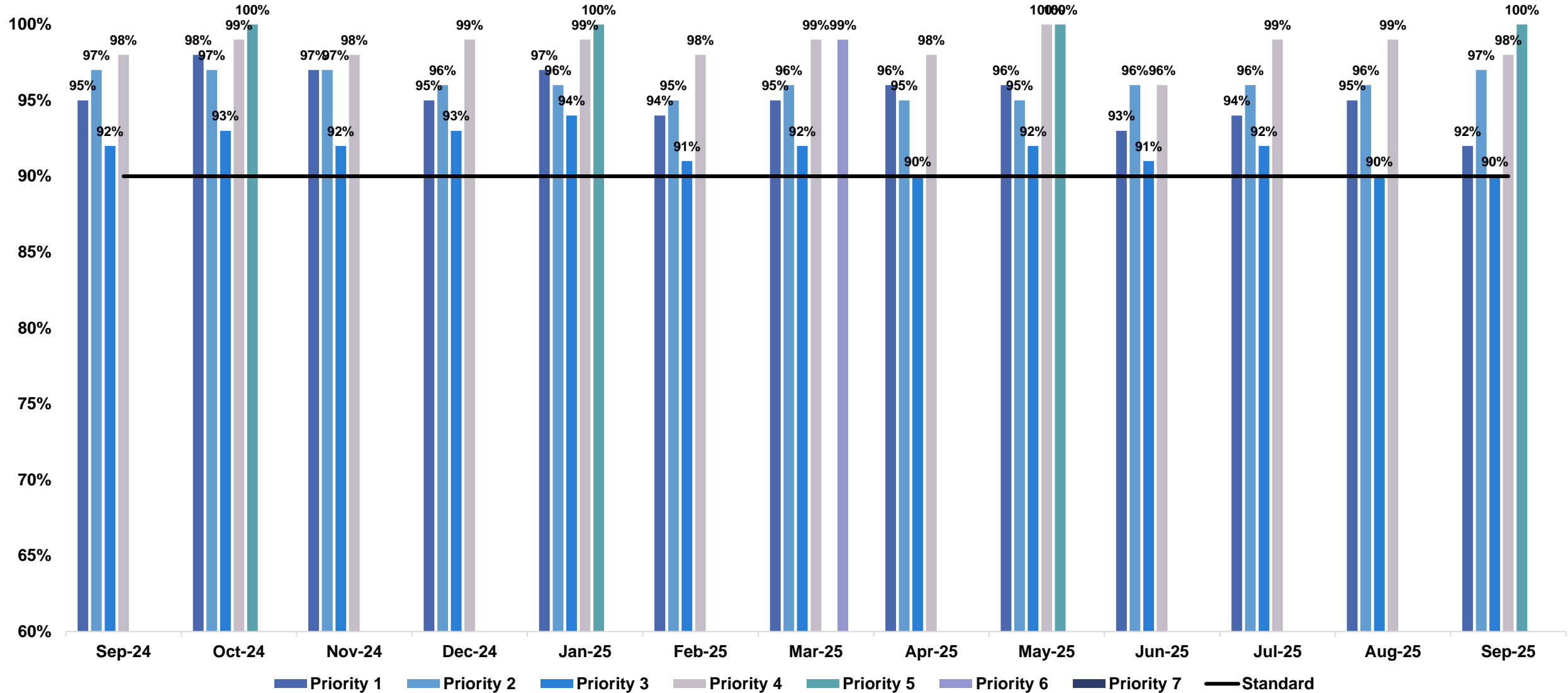
# Response Time Compliance by Priority

AMR Overall Response Time Compliance By Priority  
September 2024-September 2025



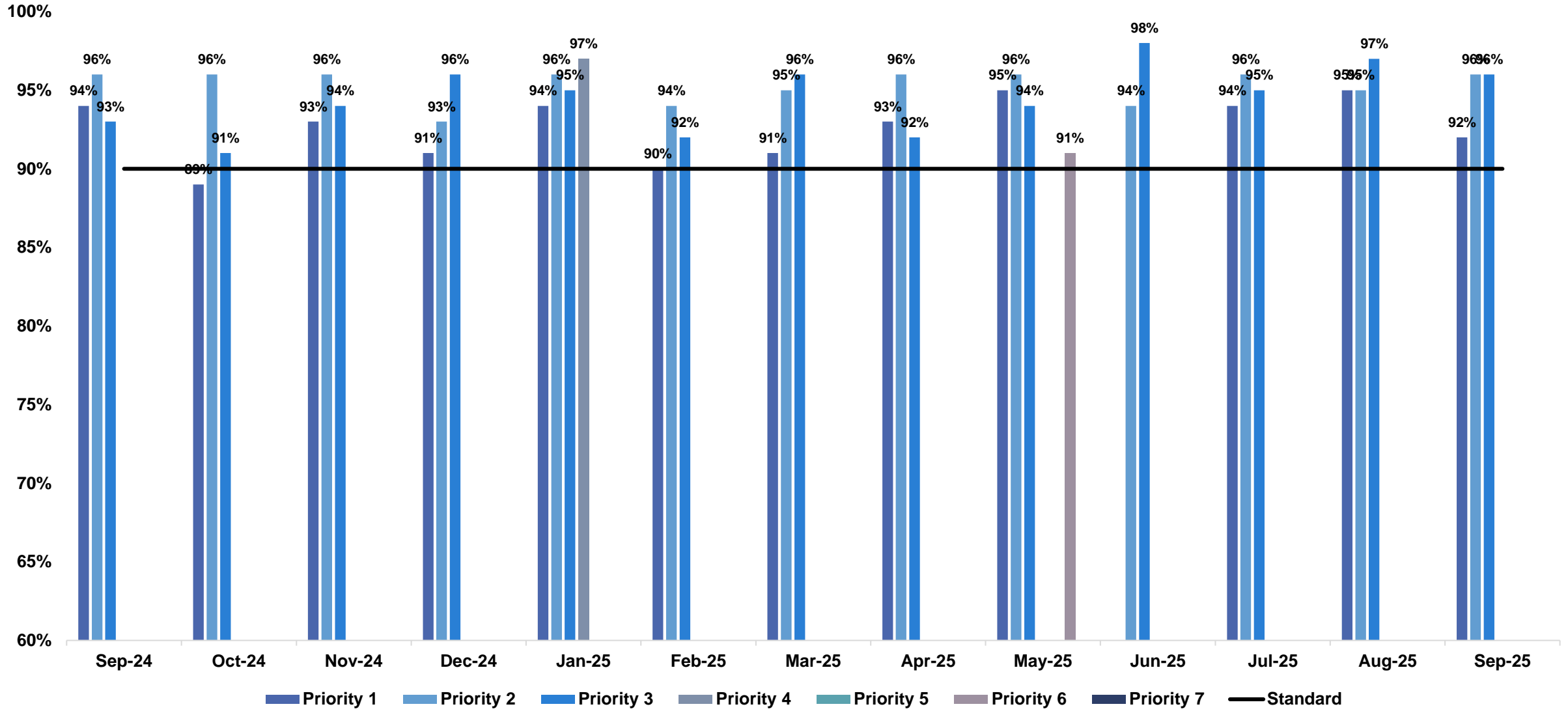
# Response Time Compliance: Green Response Area

**AMR Response Time Compliance By Priority for GREEN ZONE**  
 September 2024-September 2025  
 Note: Missing priority values denote "100 call" rule not met for the month



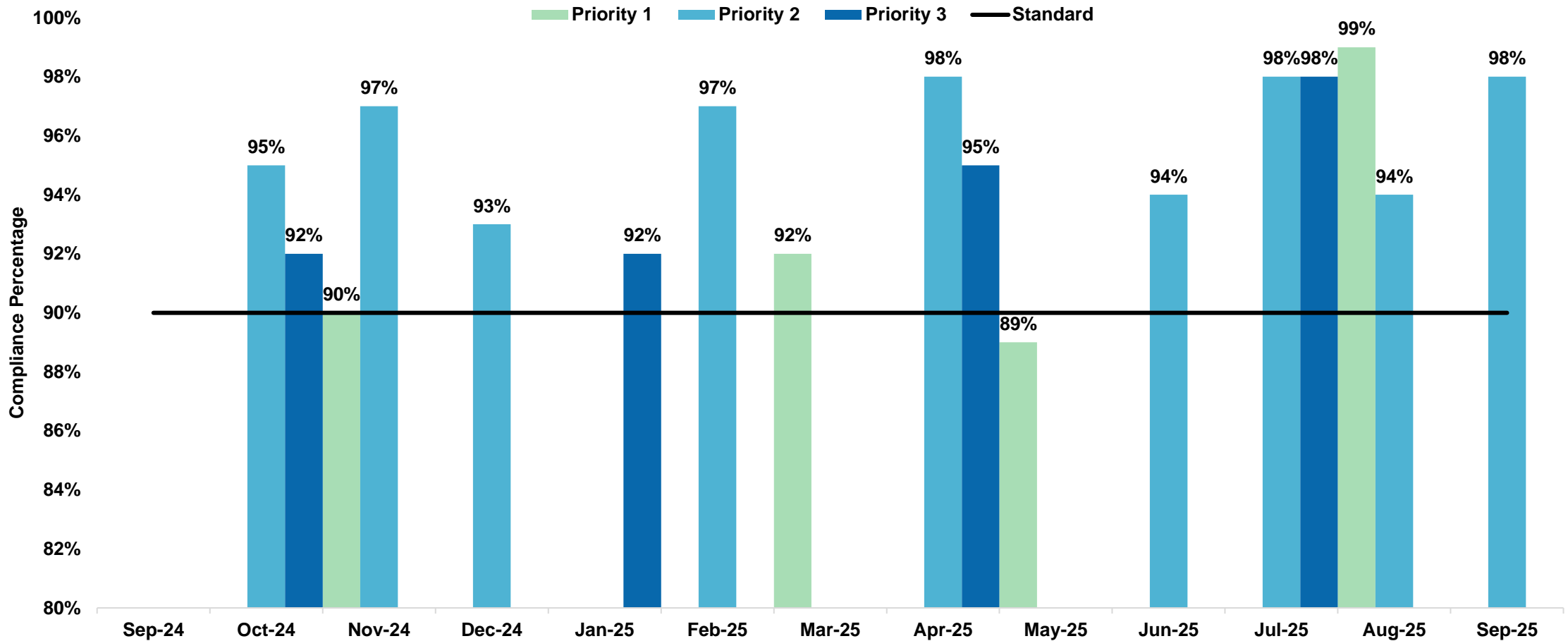
# Response Time Compliance: Yellow Response Area

**AMR Response Time Compliance By Priority: YELLOW ZONE**  
September 2024-September 2025  
Note: Missing priority values denote "100 call" rule not met for month



# Response Time Compliance: Orange Response Area

**AMR Response Time Compliance By Priority: ORANGE ZONE**  
September 2024-September 2025  
Note: Missing priority values denote "100 call" rule not met for the month.

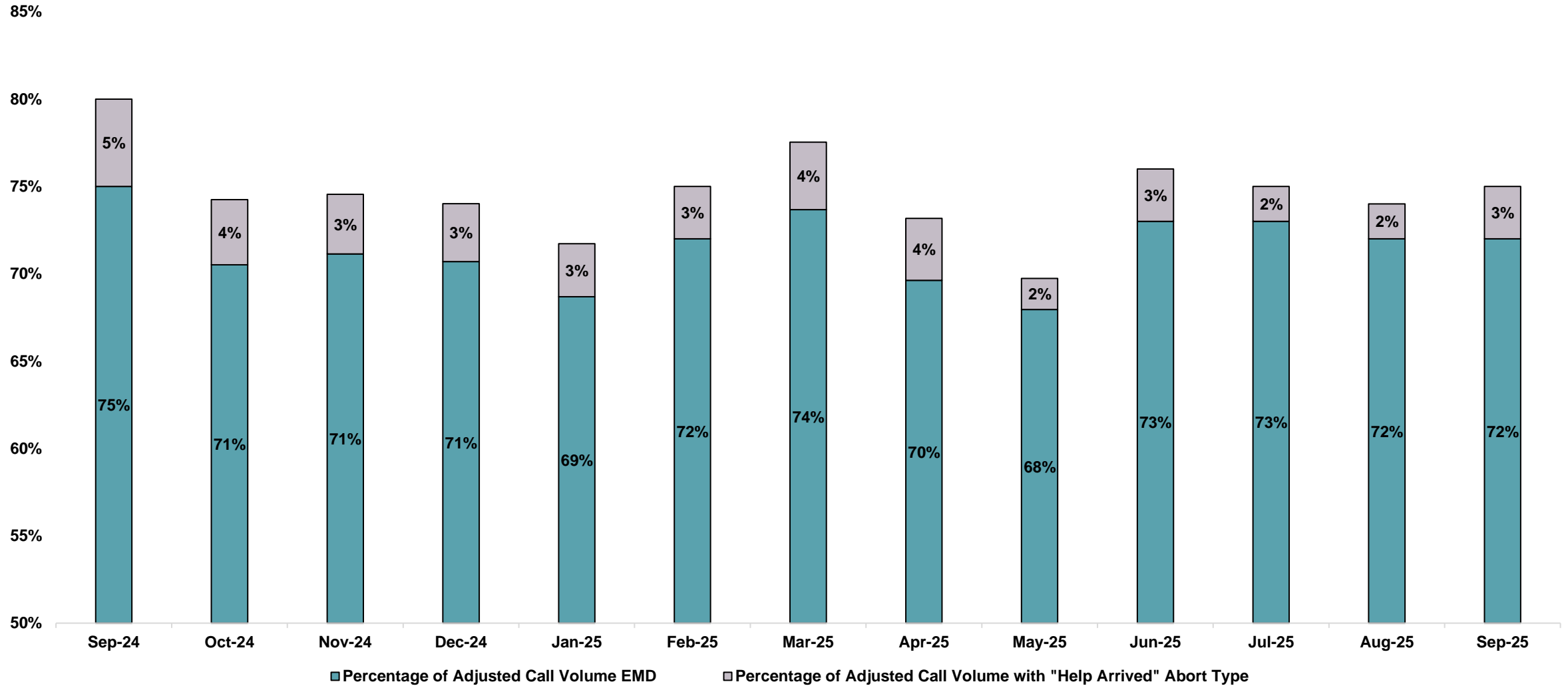


• Priority 4 & 6 ( not depicted) has had no calls since 2017.

• Priority 5 had 2 calls since 2017.

# Medical Priority Dispatch System Performance

September 2024-September 2025



100-Response Rule  
("100 Call Rule") –  
ALS Provider Agreement: A-11610 §18.12

For the purposes of determining compliance with response-time requirements within each Response Area monthly, the following method shall be used. For every month in which 100 or more responses of any Priority originate within the Response Area, 90% compliance is required for the calendar month. However, for any month within which fewer than 100 responses originate, compliance shall be calculated in subsequent month(s) once responses for that Response Area exceed 100 responses.

# Ambulance Response Times by Zone

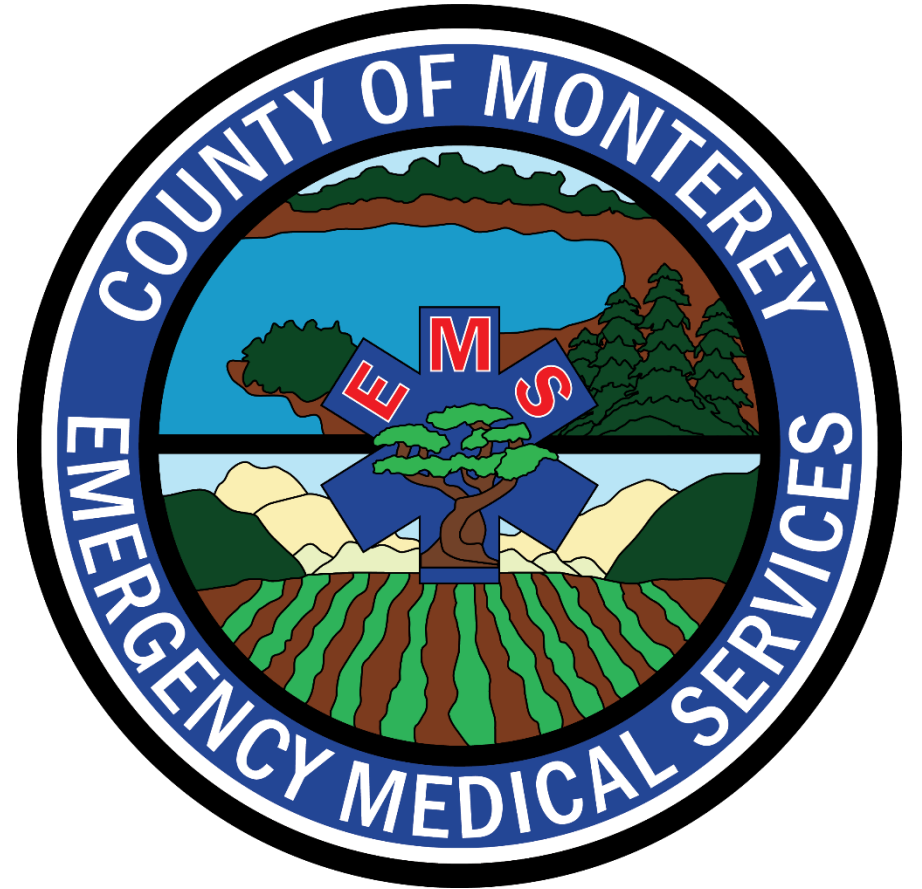
ALS Provider Agreement: A-11610 § 18.3

All times shall be calculated in minutes	<b>Green</b>	<b>Yellow</b>	<b>Orange</b>	<b>Red</b>
Priority - 1	8	12	16	ASAP
Priority - 2	10	16	20	ASAP
Priority - 3	12	20	24	ASAP
Priority - 4	Scheduled Pick-up Time			
Priority - 5	Green Zone: 60 minutes; Yellow Zone: 120 minutes			
Priority - 6	Scheduled Pick-up Time			
Priority - 7	Immediate, Unscheduled Response Request			

# Sources:

- AMR Performance Metrics. Submitted to LEMSA September 2024-September 2025.
- AMR Agreement: A-11610. Agreement NO:A-11610. Agreement between the County of Monterey and American Medical Response West. 2010.
- California law. Healthy and Safety Code. Division 2.5:Emergency Medical Services. Chapter 3, Article 1, Section 1797.120(b).

END





# COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Jimenez, Director of Health

Administration    Animal Services    Behavioral Health    Clinic Services  
Emergency Medical Services    Environmental Health    Public Administrator/Public Guardian    Public Health

**Date:** November 1, 2025

**To:** County of Monterey Emergency Medical Care Committee

**From:** Korina Moreno, Administrative Services Assistant

**Regarding:** **Fiscal Year 25-26 CSA-74 Allocations**

Attached are the CSA-74 allocations for Fiscal Year 2025-20256. The allocations were calculated using the methodology established in the MOU dated June 17, 2011. The allocations will be disbursed in December 2025.

**MONTEREY COUNTY CSA-74 - EMS FUND EMS TRAINING AND EQUIPMENT SUPPORT  
COST SHARING RATIO WORKSHEET  
FY25-26 DISTRIBUTION**

MOU PARTICIPANTS	(1)		(2)		(3)		Billable Ratio (1)+(2)+(3)/3	(4) Base Amount to be Distributed \$ 475,000	Adjusted Amount to be Distributed	Adjusted Responses	New Workload %	Adjusted %	FY25-26 Final Distribution	
	Assessed Value Dollars		Population People		Workload Medical Calls								Min/Max	
	\$96,796,343,653		438,831		38,457								\$ 2,500.00	
<b>CITY AGENCIES</b>	<b>Assessed Value</b>	<b>Ratio</b>	<b>Population</b>	<b>Ratio</b>	<b>Workload</b>	<b>Ratio</b>	<b>Average</b>	<b>Distribution</b>					<b>Min</b>	<b>Max</b>
Carmel	\$ 6,463,883,275	6.68%	3,049	0.69%	1,575	4.10%	3.82%	\$ 18,157.83	\$ 17,679.99	1,564	4.12%	3.83%		\$ 18,003.88
Del Rey Oaks*	\$ 422,539,979	0.44%	1,546	0.35%	115	0.30%	0.36%	\$ 1,722.44	\$ -				\$ 2,500.00	\$ -
Gonzales	\$ 1,005,535,216	1.04%	8,434	1.92%	564	1.47%	1.48%	\$ 7,009.91	\$ 6,825.44	560	1.47%	1.48%		\$ 6,949.59
King City	\$ 1,339,904,484	1.38%	14,344	3.27%	62	0.16%	1.60%	\$ 7,622.41	\$ 7,421.82	62	0.16%	1.60%		\$ 7,545.66
Marina	\$ 4,097,457,029	4.23%	23,086	5.26%	2,273	5.91%	5.13%	\$ 24,390.24	\$ 23,748.39	2,257	5.94%	5.14%		\$ 24,186.63
Monterey	\$ 7,878,144,999	8.14%	27,273	6.21%	6,467	16.82%	10.39%	\$ 49,352.49	\$ 48,053.74	6,422	16.90%	10.42%		\$ 48,978.29
Pacific Grove	\$ 5,241,721,189	5.42%	14,871	3.39%	1,447	3.76%	4.19%	\$ 19,897.16	\$ 19,373.55	1,437	3.78%	4.20%		\$ 19,722.82
Salinas	\$ 15,840,129,543	16.36%	160,645	36.61%	13,339	34.69%	29.22%	\$ 138,790.83	\$ 135,138.44	13,246	34.86%	29.28%		\$ 137,640.40
Sand City	\$ 427,210,756	0.44%	373	0.08%	75	0.20%	0.24%	\$ 1,142.17	\$ -				\$ 2,500.00	\$ -
Seaside	\$ 3,698,128,892	3.82%	32,019	7.30%	2,395	6.23%	5.78%	\$ 27,462.43	\$ 26,739.73	2,378	6.26%	5.79%		\$ 27,229.85
Soledad	\$ 1,612,644,970	1.67%	27,310	6.22%	1,047	2.72%	3.54%	\$ 16,802.16	\$ 16,360.00	\$ 1,039.67	2.74%	3.54%		\$ 16,651.40
<b>CITY Subtotal</b>	<b>\$ 48,027,300,332</b>	<b>49.62%</b>	<b>312,950</b>	<b>71.31%</b>	<b>29,359</b>	<b>76.34%</b>	<b>65.76%</b>	<b>\$ 312,350.08</b>	<b>\$ 301,341.10</b>	<b>28,965</b>	<b>76.22%</b>	<b>65.28%</b>	<b>\$ 5,000.00</b>	<b>\$ 306,908.52</b>
<b>FIRE DISTRICTS</b>	<b>Assessed Value</b>	<b>Ratio</b>	<b>Population</b>	<b>Ratio</b>	<b>Workload</b>	<b>Ratio</b>	<b>Average</b>	<b>Distribution</b>					<b>Min</b>	<b>Max</b>
Greenfield	\$ 1,185,515,888	1.22%	20,785	4.74%	1,010	2.63%	2.86%	\$ 13,596.89	\$ 13,239.08	1,003	2.64%	2.87%		\$ 13,478.18
Aromas Fire Protection District**	\$ 794,895,126	0.82%	3,322	0.76%	439	1.14%	0.91%	\$ 4,306.34	\$ 4,193.01	436	1.15%	0.91%		\$ 4,271.15
Cypress Fire**	\$ 5,569,013,215	5.75%	7,942	1.81%	954	2.48%	3.35%	\$ 15,902.84	\$ 15,484.34	947	2.49%	3.35%		\$ 15,759.40
Pebble Beach CSD**	\$ 8,801,382,475	9.09%	4,715	1.07%	528	1.37%	3.85%	\$ 18,271.87	\$ 17,791.03	524	1.38%	3.85%		\$ 18,095.57
Carmel Highlands**	\$ 1,971,598,665	2.04%	1,088	0.25%	123	0.32%	0.87%	\$ 4,123.86	\$ 4,015.34	122	0.32%	0.87%		\$ 4,084.15
South Monterey County Fire District**	\$ 2,345,103,301	2.42%	4,738	1.08%	422	1.10%	1.53%	\$ 7,282.94	\$ 7,091.29	419	1.10%	1.54%		\$ 7,216.95
Cachagua Fire	\$ 345,270,284	0.36%	1,027	0.23%	67	0.17%	0.25%	\$ 1,211.09	\$ -	67			\$ 2,500.00	\$ -
North County Fire District	\$ 7,072,031,544	7.31%	39,601	9.02%	2,593	6.74%	7.69%	\$ 36,532.16	\$ 35,570.79	2,575	6.78%	7.70%		\$ 36,210.78
Monterey County Reg Fire Dist (Spreckles annexed by SMCFD in 2016)	\$ 14,554,700,417	15.04%	33,079	7.54%	2,710	7.05%	9.87%	\$ 46,900.43	\$ 45,666.21	\$ 2,691.03	7.08%	9.89%		\$ 46,475.31
<b>FIRE Subtotal</b>	<b>\$ 42,639,510,915</b>	<b>44.05%</b>	<b>116,298</b>	<b>26.50%</b>	<b>8,846</b>	<b>23.00%</b>	<b>31.18%</b>	<b>\$ 148,128.43</b>	<b>\$ 143,051.09</b>	<b>8,784</b>	<b>22.94%</b>	<b>30.97%</b>	<b>\$ 2,500.00</b>	<b>\$ 145,591.49</b>
<b>County - (Mid Coast Fire Brigade, Big Sur, Monterey Peninsula Airport, Monterey County Parks)</b>	<b>\$6,129,532,406</b>	<b>6.33%</b>	<b>9,583</b>	<b>2.18%</b>	<b>252</b>	<b>0.66%</b>	<b>3.06%</b>	<b>\$ 14,521.50</b>	<b>\$ 14,139.35</b>	<b>250</b>	<b>0.66%</b>	<b>3.06%</b>		<b>\$ 10,000.00</b>
<b>Other - San Ardo and Spreckels</b>													<b>\$ 5,000.00</b>	
<b>TOTALS</b>	<b>\$ 96,796,343,653</b>	<b>100.00%</b>	<b>438,831</b>	<b>100.00%</b>	<b>38,457</b>	<b>100.00%</b>	<b>100.00%</b>	<b>\$ 475,000.00</b>	<b>\$ 458,531.55</b>	<b>37,999</b>	<b>99.82%</b>	<b>99.31%</b>	<b>\$ 12,500.00</b>	<b>\$ 462,500.00</b>

Final Distribution Total: \$ 475,000.00

**COUNTY Breakdown**

Mid Coast Fire Brigade	\$ 2,500.00
Big Sur	\$ 2,500.00
Monterey Peninsula Airport	\$ 2,500.00
Monterey County Parks	\$ 2,500.00
<b>Total</b>	<b>\$ 10,000.00</b>

**Other**

San Ardo (Issue to So.Mo.Co. FD )	\$ 2,500.00
Spreckels (issued to MCRFD)	\$ 2,500.00
<b>Total</b>	<b>\$ 5,000.00</b>

CITY AGENCIES	FY23-24	FY24-25	FY25-26	Change from Prior Year	Percentage
Carmel	\$ 18,883	\$ 17,720	\$ 18,004	\$ 284	2%
Del Rey Oaks (contract with Seaside)	\$ 2,500	\$ 2,500	\$ 2,500	\$ -	0%
Gonzales	\$ 7,031	\$ 6,707	\$ 6,950	\$ 242	4%
King City	\$ 7,175	\$ 9,227	\$ 7,546	\$ (1,682)	-18%
Marina	\$ 23,081	\$ 22,850	\$ 24,187	\$ 1,336	6%
Monterey	\$ 50,900	\$ 47,107	\$ 48,978	\$ 1,871	4%
Pacific Grove	\$ 20,203	\$ 19,355	\$ 19,723	\$ 367	2%
Salinas	\$ 136,547	\$ 138,646	\$ 137,640	\$ (1,005)	-1%
Sand City	\$ 2,500	\$ 2,500	\$ 2,500	\$ -	0%
Seaside	\$ 25,920	\$ 26,249	\$ 27,230	\$ 981	4%
Soledad	\$ 17,403	\$ 17,514	\$ 16,651	\$ (862)	-5%
<b>CITY Subtotal</b>	<b>\$ 312,142</b>	<b>\$ 310,376</b>	<b>\$ 311,909</b>	<b>\$ 1,533</b>	<b>\$ 0</b>

FIRE DISTRICTS	FY23-24	FY24-25	FY25-26	Change from Prior Year	Percentage
Greenfield	\$ 13,312	\$ 13,689	\$ 13,478	\$ (210)	-2%
Aromas Fire Protection District*	\$ 4,322	\$ 4,169	\$ 4,271	\$ 102	2%
Cypress Fire*	\$ 15,528	\$ 15,592	\$ 15,759	\$ 167	1%
Pebble Beach CSD*	\$ 18,500	\$ 18,336	\$ 18,096	\$ (241)	-1%
Carmel Highlands*	\$ 4,142	\$ 4,093	\$ 4,084	\$ (9)	0%
South Monterey County Fire*	\$ 8,030	\$ 7,342	\$ 7,217	\$ (125)	-2%
Cachagua Fire	\$ 2,500	\$ 2,500	\$ 2,500	\$ -	0%
North County Fire District	\$ 35,991	\$ 36,166	\$ 36,211	\$ 45	0%
Monterey County Regional Fire District**	\$ 45,049	\$ 47,426	\$ 46,475	\$ (951)	-2%
<b>FIRE Subtotal</b>	<b>\$ 147,374</b>	<b>\$ 149,314</b>	<b>\$ 148,091</b>	<b>\$ (1,223)</b>	<b>-1%</b>

COUNTY	FY23-24	FY24-25	FY25-26	Change from Prior Year	Percentage
COUNTY - (Mid Coast, Big Sur, Monterey Peninsula Airport, Monterey County Parks)	\$ 10,000	\$ 10,000	\$ 10,000	\$ -	0%
OTHER- San Ardo Spreckels	\$ 5,000	\$ 5,000	\$ 5,000	\$ -	0%
	<b>\$ 15,000</b>	<b>\$ 15,000</b>	<b>\$ 15,000</b>		
<b>Total</b>	<b>\$ 474,516</b>	<b>\$ 474,690</b>	<b>\$ 475,000</b>	<b>\$ 310</b>	<b>0.1%</b>