



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Wednesday, July 9, 2025
10:30 A.M.

County of Monterey Emergency Medical Services Agency
Cayenne Room
1441 Schilling Place, Salinas, CA 93901

EMCC members must be present on site

Zoom attendance information is attached

I. CALL TO ORDER/INTRODUCTIONS

- A. Introductions
- B. Election of the Chair *Action*

II. PUBLIC COMMENT

Any member of the public may address the Committee for a period not to exceed three (3) minutes on any issue not on the Committee's agenda. The EMCC will listen to all communications but may not take any action.

III. APPROVAL OF PAST EMCC MEETING MINUTES

- A. May 14, 2025 meeting minutes *Action*

IV. STANDING REPORTS

- A. EMS Director (Teresa Rios)
- B. EMS Medical Director (Dr. John Beuerle)
- C. MHOAC (Debra Hopgood)

V. EMS SYSTEM PERFORMANCE METRICS

- A. Communications systems testing (Kimberley Hernandez) *Report*
 - 800MHz Radio
 - ReddiNet
- B. Contract Compliance Working Group (Kimberley Hernandez) *Report*
- C. Fire-based ambulance report [Mar/Sept] (Kimberley Hernandez) *Report*
- D. South County ambulance response time [Mar/Sept] (Kimberley Hernandez) *Report*
- E. North County ambulance response time [March] (Kimberley Hernandez) *Report*

VI. OLD BUSINESS

- A. EMS Ordinance revision (Debra Hopgood) On Hold



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



- B. Health Data Exchange (Blake Andersen) *Report*
- C. EMS Policy #3030, Section 3, D, 4-Provision of EMD Determinant Code to Fire Agencies at Dispatch (Steve Brooks) *Discussion*
- D. Prison Response Report (Kimberley Hernandez) *No Report*
- E. 2025 EMCC Appointments/Reappointments (Steve Brooks) *Report*
- F. 2024 EMCC Annual Report (Steve Brooks) *Report*
- G. 2024 EMS Agency Annual Report (Teresa Rios) *Report*

VII. NEW BUSINESS

- A. EOA Ambulance Contract (Teresa Rios) Report

VIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER

Any member of the committee may make announcements or comments. The EMCC may not discuss or take any action on any item raised during announcements, except to decide whether to place the matter on a subsequent agenda.

IX. NEXT MEETING

The next regularly scheduled EMCC meeting is scheduled for Wednesday, September 10, 2025 at 10:30 a.m.

X. ADJOURNMENT

Attachments:

1. Zoom Meeting Information
2. EMCC meeting minutes 5/14/25-draft
3. Communications systems testing 800MHz and ReddiNet-staff report
4. Contract Compliance Committee report-ambulance response time compliance-staff report
5. HDE-staff Report
6. EMCC membership-staff report
7. EMCC 2024 Annual Report draft

Notices

PLEASE NOTE: IF ALL BOARD MEMBERS ARE PRESENT IN PERSON, PUBLIC PARTICIPATION BY ZOOM IS FOR CONVENIENCE ONLY AND IS NOT REQUIRED BY LAW. IF THE ZOOM FEED IS LOST FOR ANY REASON, THE MEETING MAY BE PAUSED WHILE A FIX IS ATTEMPTED BUT THE MEETING MAY CONTINUE AT THE DISCRETION OF THE CHAIRPERSON.



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Meeting access issues through Zoom: Please contact Kimberley Hernandez at: (831) 755-4738 or hernandezk4@countyofmonterey.gov.

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org

Translation and interpretation services are available by request no later than 5 days before the meeting. To request these services, call 831-755-5013 or email emsadmin@countyofmonterey.gov.

ALTERNATE AGENDA FORMATS: If requested, the agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 USC Sec. 12132), and the federal rules and regulations adopted in implementation thereof. Individuals with a disability requiring a modification or accommodation, including auxiliary aids or services, to participate in the public meeting may make these requests to the EMS Director at least 3 days prior to the Emergency Medical Care Committee Meeting.

TO ADDRESS THE COMMITTEE ON A MATTER ON THE AGENDA: When the agenda item is called, raise your hand, and wait for recognition by the Committee Chair. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the specific subject under discussion. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

TO ADDRESS THE COMMITTEE ON A MATTER NOT ON THE AGENDA: When the agenda item for public comment is called, raise your hand and wait for recognition by the Committee Chair. Public comments shall not pertain to matters on the agenda. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

DOCUMENT DISTRIBUTION: Documents related to agenda items that are distributed to the Committee less than 72 hours prior to the meeting shall be available for public inspection at the EMS Agency Office, 1441 Schilling Place, Salinas, California. Documents distributed to the Committee at the meeting by EMS Agency staff will be available at the meeting.

MEETING AUDIO AND VIDEO RECORDED: This meeting is audio and video recorded. A copy of the recording is available following the meeting on the EMS Agency website at www.MoCoEMS.org



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Avisos

TENGA EN CUENTA: SI TODOS LOS MIEMBROS DE LA JUNTA ESTÁN PRESENTES EN PERSONA, LA PARTICIPACIÓN PÚBLICA POR ZOOM ES SÓLO PARA CONVENIENCIA Y NO ES EXIGIDA POR LEY. SI LA CONEXIÓN DE ZOOM SE PIERDE POR CUALQUIER MOTIVO, LA REUNIÓN PUEDE PAUSARSE MIENTRAS SE INTENTA UNA CORRECCIÓN, PERO LA REUNIÓN PUEDE CONTINUAR A DISCRECIÓN DEL PRESIDENTE.

Problemas de acceso a reuniones a través de Zoom: comuníquese con Kimberley Hernandez al: (831) 755-4738 o hernandezk4@countyofmonterey.gov.

Para promover un medio ambiente sano, no se proporcionan paquetes completos de la agenda en la reunión. Sin embargo, el paquete completo, incluyendo la agenda y los documentos de apoyo, estará disponible en la Agencia EMS durante el horario laboral, 72

horas antes de la reunión. También pueden encontrar la agenda completa en la Página web de la Agencia EMS en www.MoCoEMS.org.

Los servicios de traducción e interpretación están disponibles mediante solicitud a más tardar 5 días antes de la reunión. Para solicitar estos servicios llame al 831-755-5013 o envíe un correo electrónico a emsadmin@countyofmonterey.gov.

FORMATOS DE AGENDA ALTERNATIVOS: Si se solicita, la agenda estará disponible en formatos alternativos apropiados para personas con una discapacidad, según lo exige la Sección 202 de la Ley de Estadounidenses con Discapacidades de 1990 (42 USC Sec. 12132) y las normas y reglamentos federales adoptados en ejecución del mismo. Las personas con una discapacidad que requieran una modificación o adaptación, incluidos servicios o ayudas auxiliares, para participar en la reunión pública pueden realizar estas solicitudes al director de EMS al menos 3 días antes de la reunión del Comité de Atención Médica de Emergencia.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO EN LA AGENDA: Cuando se convoque el punto de la agenda, levante la mano y espere el reconocimiento por parte del presidente del Comité. Para que todas las partes interesadas tengan la oportunidad de hablar, sea breve y limite sus comentarios al tema específico en discusión. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO QUE NO ESTÁ EN LA AGENDA: Cuando se convoque el tema de la agenda para comentarios públicos, levante la mano y espere el reconocimiento por parte del presidente del Comité. Los comentarios públicos no se referirán a asuntos de la agenda. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



DISTRIBUCIÓN DE DOCUMENTOS: Los documentos relacionados con los puntos de la agenda que se distribuyan al Comité menos de 72 horas antes de la reunión estarán disponibles para inspección pública en la Oficina de la Agencia EMS, 1441 Schilling Place, Salinas, California. Los documentos distribuidos al Comité en la reunión por el personal de la Agencia EMS estarán disponibles en la reunión.

REUNIÓN GRABADA EN AUDIO Y VIDEO: Esta reunión está grabada en audio y video. Una copia de la grabación está disponible después de la reunión en el sitio web de la Agencia EMS en www.MoCoEMS.org

You are invited to a Zoom webinar.

When: Wednesday, July 9, 2025, 8:30 AM to 12:30 PM Pacific Time (US and Canada)

Topic: Monterey County EMS - Emergency Medical Care Committee (EMCC) meeting.

Please click the link below to join the webinar:

<https://montereycty.zoom.us/j/96936376466>

Attending the Meeting by Video



Using a computer or laptop:

Simply click the following link to get started:

<https://montereycty.zoom.us/j/96936376466>

You will need to make sure that your computer or laptop is properly connected to working speakers and/or a microphone if you choose to participate with audio. If you plan on using your computer or laptop for video only, you can also join the audio portion of the meeting simultaneously by following the phone call instructions below, using a phone.

Using an Android Phone or Tablet:

Click on the link below to visit the Zoom app page on the Google Play store and select to install the app.



https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/96936376466>

Please note, you are not required to create or have a Zoom account.



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Using an iPhone or iPad:

Click on the link below to visit the Zoom app page on the App Store and select to Get then Install the app.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/96936376466>

Please note, you are not required to create or have a Zoom account.

Attending the Meeting by Phone Call

To participate by phone call, you can use any of these numbers below:

- +1 669 219 2599 US (San Jose)
- +1 669 900 6833 US (San Jose)
- +1 213 338 8477 US (Los Angeles)
- +1 929 205 6099 US (New York)
- +1 312 626 6799 US (Chicago)

Enter this Meeting ID number: **926 8099 0619** when prompted. Please note there is no Participant Code, you will just hit # again after the recording prompts you. You will be placed in the meeting as an Attendee.

Public Comments

There will be time allocated in the meeting for Public Comments.

If you attend the Meeting through ZOOM via video and would like to make general public comment, or comment on a specific item on the agenda, you may Raise your Hand. If you are attending the meeting via Phone Call enter *9 on your keypad.

Estás invitado a un seminario web de Zoom.

Cuándo : miércoles 7/9/2025, de 8:30 a. m. a 12:30 p. m., hora del Pacífico (EE. UU. y Canadá)

Tema : EMS del Condado de Monterey: reunión conjunta del Comité de Atención Médica de Emergencia (EMCC) con los comités de CCC y de Operaciones.



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Haga clic en el siguiente enlace para unirse al seminario web:

<https://montereycty.zoom.us/j/96936376466>

Asistir a la reunión por vídeo



Usando una computadora o computadora portátil:

Simplemente haga clic en el siguiente enlace para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Deberá asegurarse de que su computadora o computadora portátil esté conectada correctamente a parlantes que funcionen y/o a un micrófono si decide participar con audio. Si planea usar su computadora o computadora portátil solo para video, también puede unirse a la parte de audio de la reunión simultáneamente siguiendo las instrucciones de llamada telefónica a continuación, usando un teléfono.

Usando un teléfono o tableta Android:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la tienda Google Play y seleccione instalar la aplicación.



https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US

Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

Usando un iPhone o iPad:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la App Store y seleccione Obtener e instalar la aplicación.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/96936376466>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

Asistir a la reunión por llamada telefónica

Para participar mediante llamada telefónica, puede utilizar cualquiera de estos números a continuación:

- +1 669 219 2599 EE. UU. (San José)
- +1 669 900 6833 EE. UU. (San José)
- +1 213 338 8477 EE. UU. (Los Ángeles)
- +1 929 205 6099 EE. UU. (Nueva York)
- +1 312 626 6799 EE. UU. (Chicago)

Ingrese este número de ID de reunión: **926 8099 0619** cuando se le solicite. Tenga en cuenta que no hay un código de participante; simplemente presione # nuevamente después de que la grabación se lo indique. Se le colocará en la reunión como asistente.

Comentarios públicos

Habrà tiempo asignado en la reunión para comentarios públicos.

Si asiste a la Reunión a través de ZOOM vía video y desea hacer comentarios del público en general, o comentar sobre un punto específico de la agenda, puede Levantar la Mano. Si asiste a la reunión mediante una llamada telefónica, ingrese *9 en su teclado.



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



**Meeting Minutes
Wednesday, May 14, 2025**

**Emergency Medical Services Agency
1441 Schilling Place, Salinas, CA 93901
Cayenne Room
Meeting Available via Zoom
10:30-12:00**

ATTENDANCE

Members	Representing	Present	Absent
Will Hiller (Vice-Chair)	Ambulance Contractor	X	
Chris Borquin	Law Enforcement	X	
Sam Klemek	ALS – Fire	X	
<i>vacant</i>	BLS – Fire		
Harry Robins	Citizen Representative	X	
Jodi Schaffer	Citizen Representative		X
<i>vacant</i>	Citizen Representative		
Paul Wood	City Managers	X	
Marie Lutz	Emergency Physicians	X	
<i>vacant</i>	EMT/Paramedic		
Carla Spencer	Hospital Administration		X
Jon Anthony (Chair)	Monterey County Parks Department	X	



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Ex-Officio Members	Representing	Present	Absent
Teresa Rios	EMS Agency Director	X	
Kelsey Scanlon	Dept. of Emergency Management (DEM)		X
LeeAnn Magoski	Emergency Communications	X	

Alternate Members	Representing	Present	Absent
Michael Esslinger	911 EOA Ambulance Provider		
Mike DeLeo	ALS Fire	Remote	
Chief Cheryl Goetz	BLS Fire	X	
<i>Vacant</i>	Citizen Rep 1		
<i>Vacant</i>	Citizen Rep 2		
<i>Vacant</i>	Citizen Rep 3		
	City Managers		
Dr. Noah Hawthorne	Emergency Physicians		
<i>Vacant</i>	EMT/Paramedic		
Jo Coffaro	Hospital Administration	Remote	
	Law Enforcement		
Bandy Smith	Monterey County Parks Department		

EMS Agency Staff	Representing	Present	Absent
Dr. John Beuerle	EMS Agency Medical Director	X	
Steve Brooks (Secretary)	EMS Analyst	X	
Roxann Seepersad	Epidemiologist II	X	
Debra Hopgood	MA III	X	
Kimberley Hernandez	EMS Analyst	X	
Blake Andersen	EMS Analyst	X	
Korina Moreno	Admin Services Asst.	X	
Carolina Coyt	Accountant I		
Jaylan Neal	EMS Agency Intern		



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Guests in Attendance		
Ben Hitchcock	Rachel Kneeland	Steven Cristi
Sam Balesteri	Emmanuel Vega	Shane Strong
Ben Turner	Heather Taher	Cameron Silber
Justin Reyes	Greg Greenlee	Silas Fischer
Anne Brereton		

Item	Discussion	Deliverable/Action
I. CALL TO ORDER/ INTRODUCTIONS	A. Meeting called to order by Will Hiller. Roll Call attendance.	• N/A
II. PUBLIC COMMENT	A. City of Carmel has submitted a proposal to Monterey FD to provide paramedic ambulance service staffing to the City of Carmel. Monterey FD has reached out to the EMS Agency to facilitate this action.	
III. APPROVAL OF PAST EMCC MEETING MINUTES		
A. March 12, 2025	A. Motion to approve the March 12, 2025 meeting minutes by H. Robins. Second by C. Goetz. J. Anthony abstain. Motion carried.	A. Minutes approved
IV. REPORTS		
A. EMS Director	A. (Teresa Rios) RFP for ambulance service moving forward. Working on finalizing an agreement with the successful bidder. Intend to go the Board with the agreement in late July.	A. Report



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
B. EMS Medical Director	B. (Dr. Beuerle) CCC met this morning. Update on the 2025 Policy/Protocol update. Update on buprenorphine use. Program is being utilized more. Also update on the 2026 Policy/Protocol review and update. Discussion regarding the use of glucometers by public safety personnel. Considering going to EMSA to see if there are barriers to this. Request to investigate opportunities for ET intubation in hospital and with Coroner's office.	B. Report
C. MHOAC	C. (Debra Hopgood) Working on a medical surge exercise. Exercise held in early April. Participation by all hospitals in Monterey and San Benito, EMS Agency staff, public health, and AMR. After Action Review meeting held with positive results regarding system capabilities with some opportunities for improvement. Will be participating in the Nacimiento Dam functional exercise. EMS Agency staff will be attending the EMSAAC conference at the end of May. Question from J. Reyes regarding their personnel who are qualified for all-risk strike team leader and if that qualified as ambulance strike team leader.	C. Follow-up on Ambulance Strike Team Leader requirements and fire-based all-risk strike team leader
V. EMS SYSTEM PERFORMANCE METRICS		
A. Communications System Testing 1. 800MHz Radio 2. ReddiNet	A. (Kimberley Hernandez) Reports included in agenda packet. Testing suspended in January and February due to EMS Dispatch location change. Testing resumed in March. Issues with CHOMP responsiveness. EMS Agency reached out but has not had a response from CHOMP.	A. Report
B. Contract Compliance Working Group	B. Report included in the agenda packet. All reportable priorities met or exceeded the 90% response time compliance threshold. 72% of calls received an MPDS determinant code with 3% aborted due to arrival of help in February. April compliance will be reported in July.	B. Report
XI. OLD BUSINESS		



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
A. EMS Ordinance Revision	A. (Teresa Rios) On hold	A. N/A
B. Health Data Exchange	B. (Blake Andersen) Report included in Agenda Packet. Mee Memorial is now operational with HDE. All hospitals are now participating in bi-directional data sharing. Seeing 96% match rates with transporting agencies.	B. N/A
C. EMS Policy #3030 Section 3, D, #4	C. (Sam Klemek) Tabled	C. N/A
D. Prison Response Report	D. (Kimberley Hernandez) Being worked on by the epidemiology team. Working to have it for the July meeting.	D. N/A
E. 2025 EMCC Appointments/ Reappointments	E. Staff report provided in the agenda packet. Report shows those members/positions that expire 6/30/25. EMS Agency will need to receive recommendations from the sponsoring organizations and a letter of interest from those who are self-recommended such as citizen reps.	E. EMS Agency to reach out to members for reappointment materials
F. 2024 EMS Agency Annual Report	F. EMS Agency provided the report to the EMCC members. Usually take it to the Board in May at EMS Week but will be going to the Board in July. EMS Agency seeking EMCC endorsement of the EMS Agency Report. Motion to endorse the EMS Agency Report by H. Robins. Second by W. Hiller. Motion carries.	F. N/A
G. 2024 EMCC Annual Report	G. A draft EMCC Annual Report was sent to members for review. EMS Agency requests EMCC provide additional comments or suggestions and endorsement. No additions recommended after review of the Report. Motion to endorse by H. Taher. Second by H. Robins. Motion carries.	G. Obtain cover letter from Chair



COUNTY OF MONTEREY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



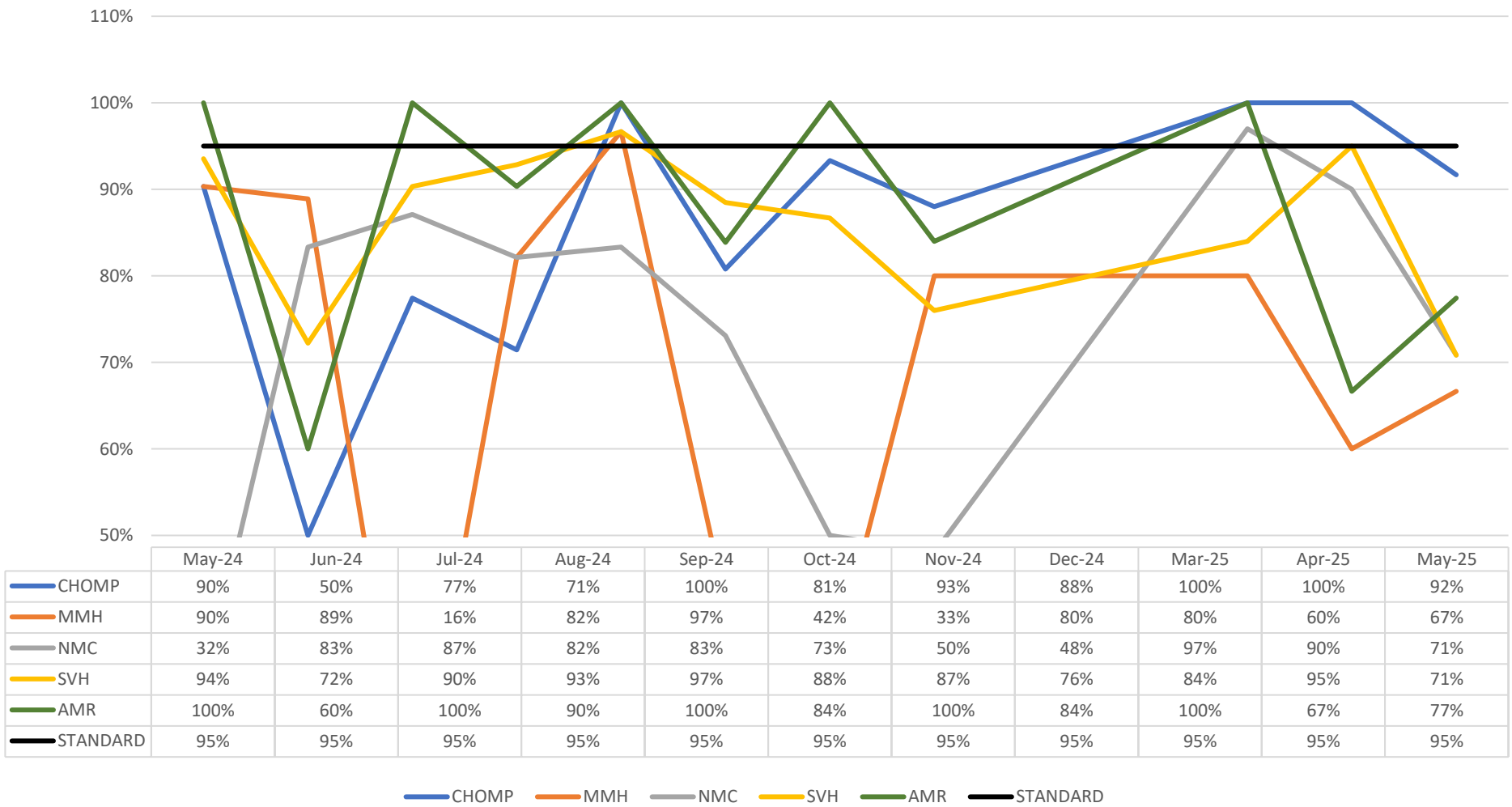
Item	Discussion	Deliverable/Action
XII. NEW BUSINESS A. None	A. N/A	A. N/A
XIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER	<ul style="list-style-type: none">• None	<ul style="list-style-type: none">• As noted
IX. NEXT MEETING	<ul style="list-style-type: none">• The next regular EMCC meeting will be July 9, 2025 at 10:30 a.m.	<ul style="list-style-type: none">• As noted
X. ADJOURNMENT	<ul style="list-style-type: none">• Meeting adjourned by Jon Anthony.	<ul style="list-style-type: none">• Meeting adjourned

DRAFT

800MHz Disaster Medical Radio System Testing

Response Compliance May 2024-May 2025

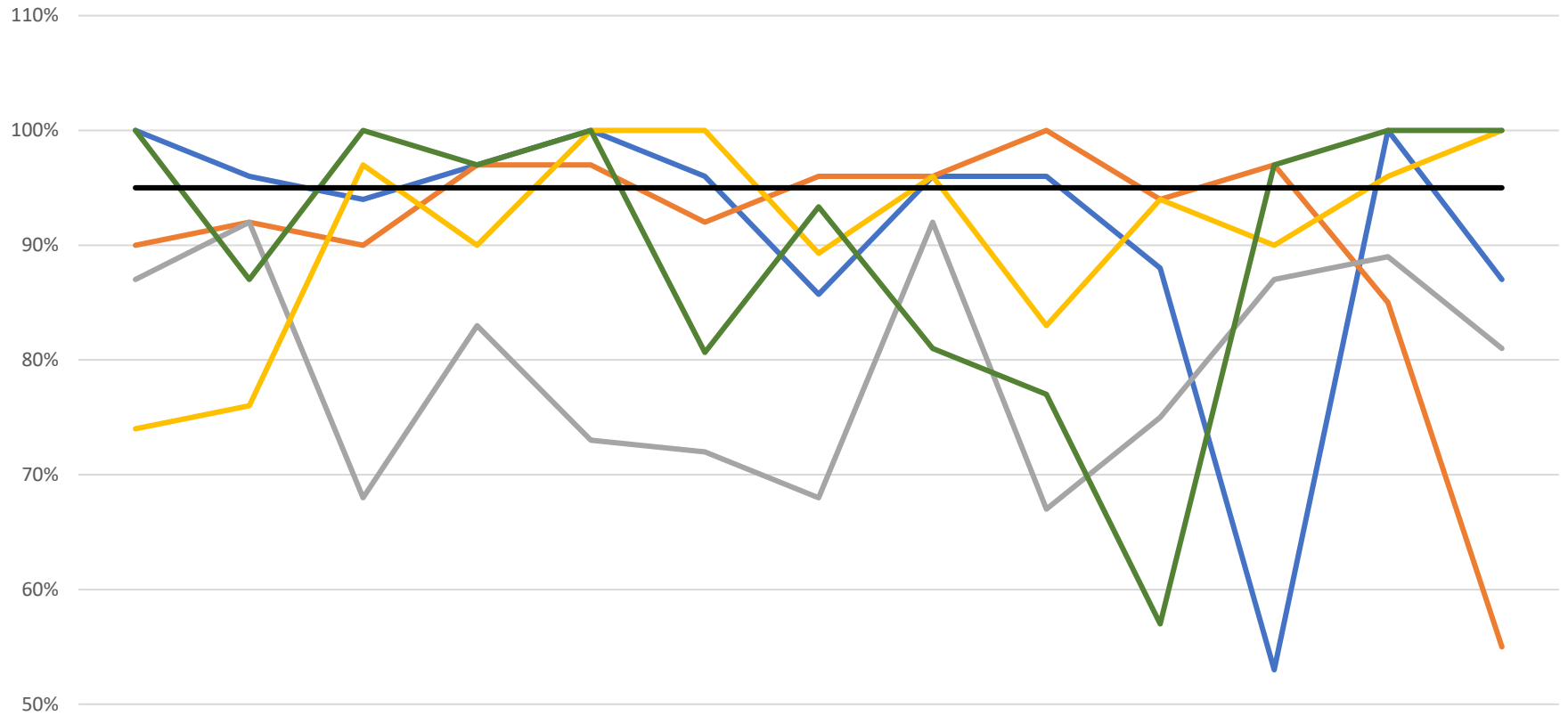
(*Note testing was suspended in January and February due to EMS Dispatch's temporary location change)



— CHOMP — MMH — NMC — SVH — AMR — STANDARD

ReddiNet MCI Drills

Response Compliance May 2024-May 2025



	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25
CHOMP	100%	96%	94%	97%	100%	96%	86%	96%	96%	88%	53%	100%	87%
MMH	90%	92%	90%	97%	97%	92%	96%	96%	100%	94%	97%	85%	55%
NMC	87%	92%	68%	83%	73%	72%	68%	92%	67%	75%	87%	89%	81%
SVH	74%	76%	97%	90%	100%	100%	89%	96%	83%	94%	90%	96%	100%
AMR	100%	87%	100%	97%	100%	81%	93%	81%	77%	57%	97%	100%	100%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

CHOMP MMH NMC SVH AMR STANDARD

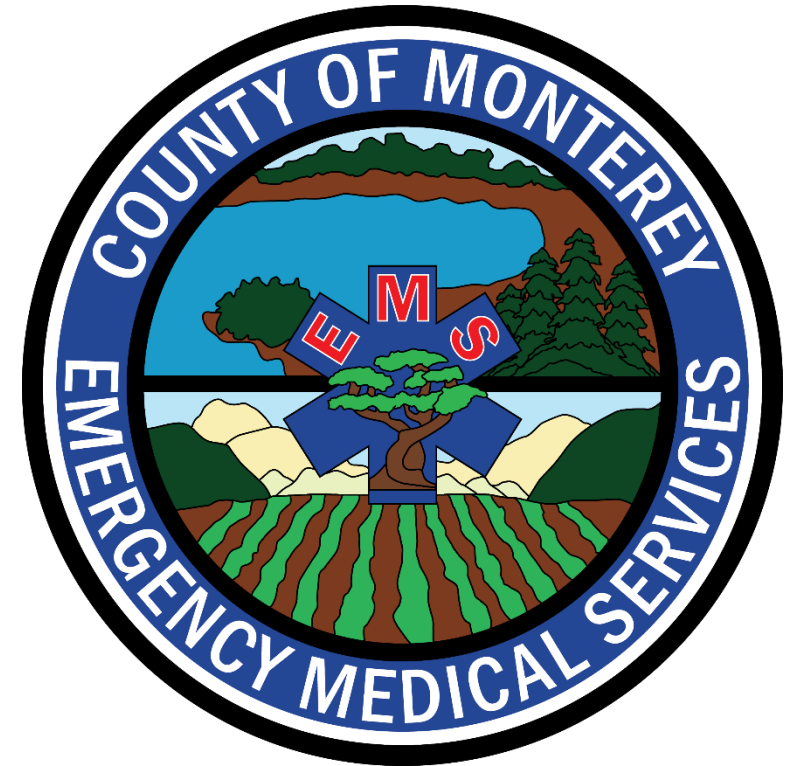
County of Monterey Emergency Medical Services Agency

Ambulance Provider Contract Compliance

Emergency Medical Care Committee
(EMCC)

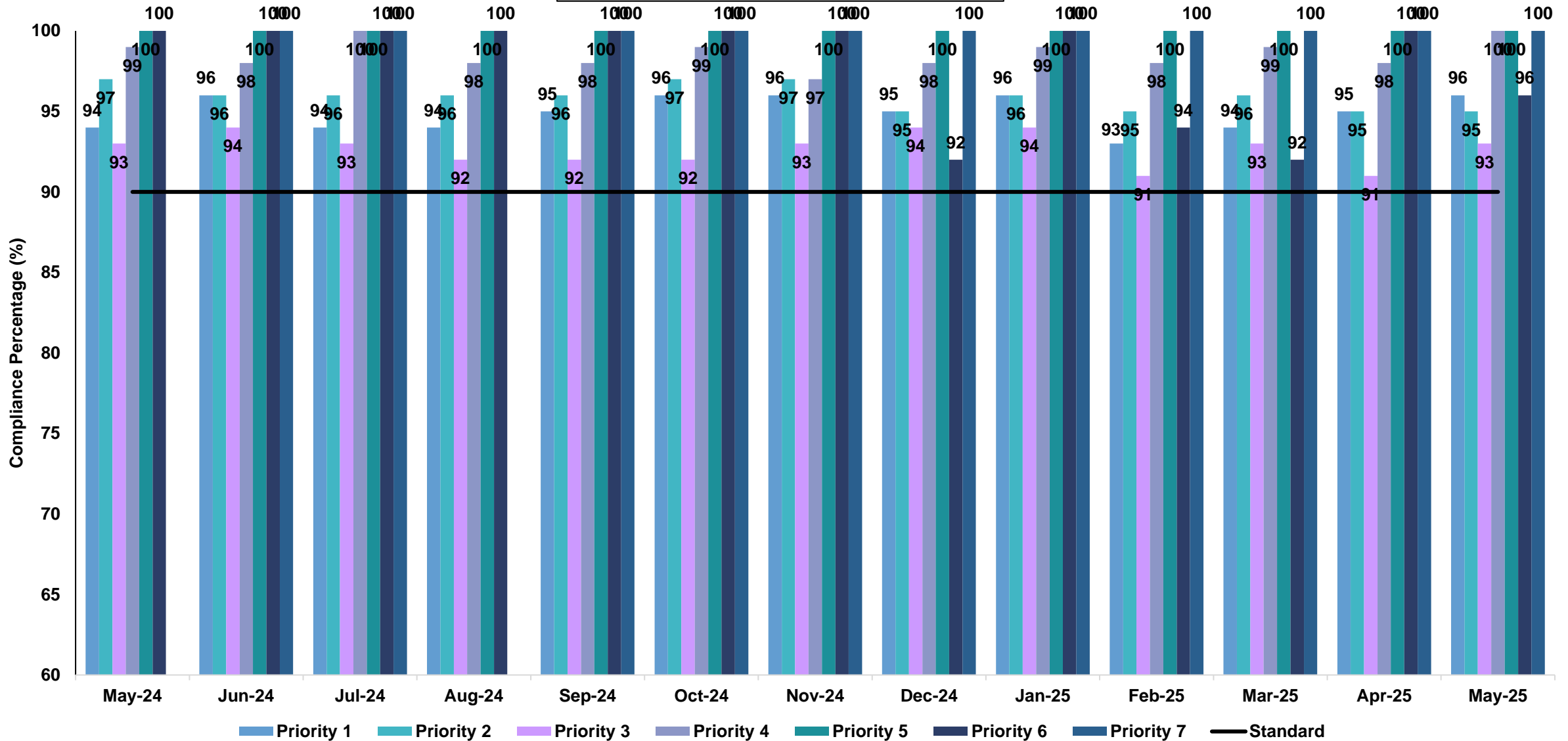
July 9, 2025

Presented by
Kimberley Hernandez



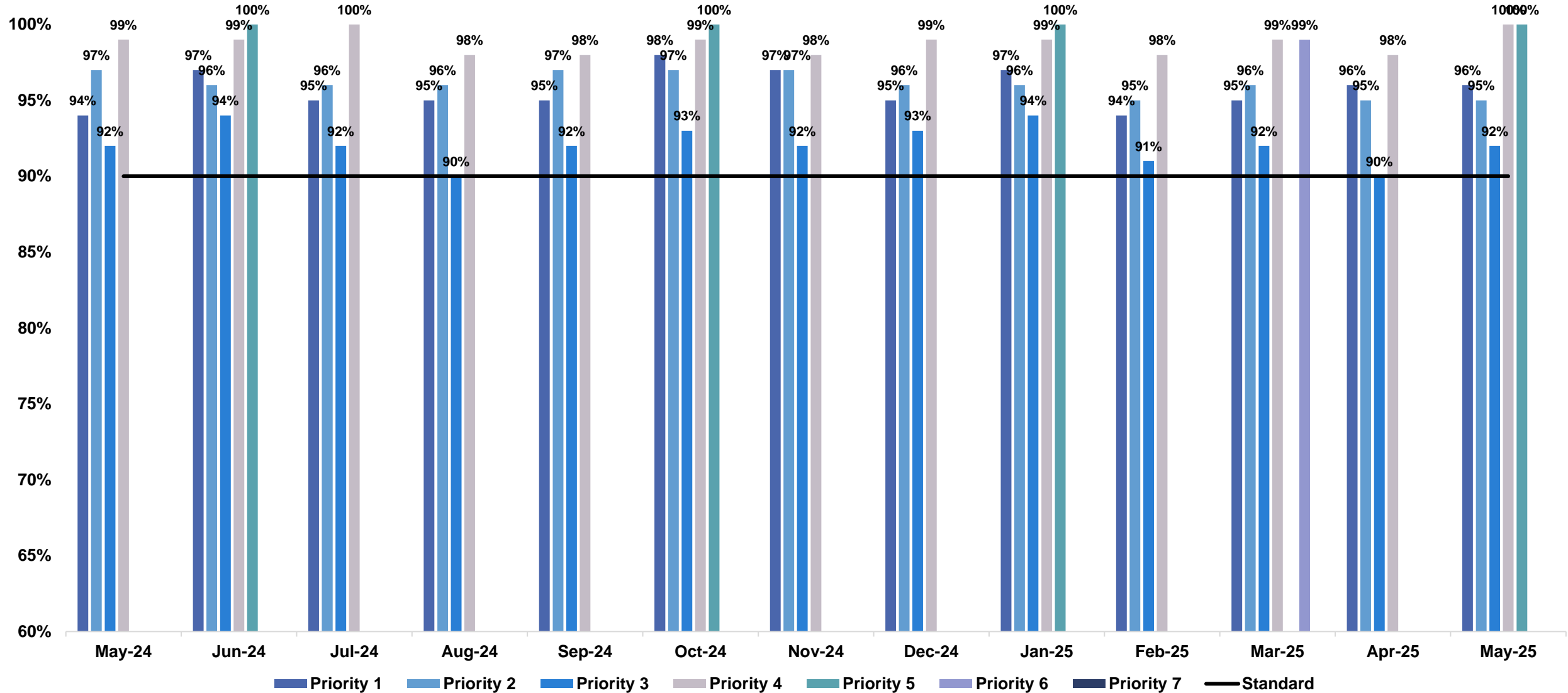
Response Time Compliance by Priority

AMR Overall Response Time Compliance By Priority
May 2024-May 2025



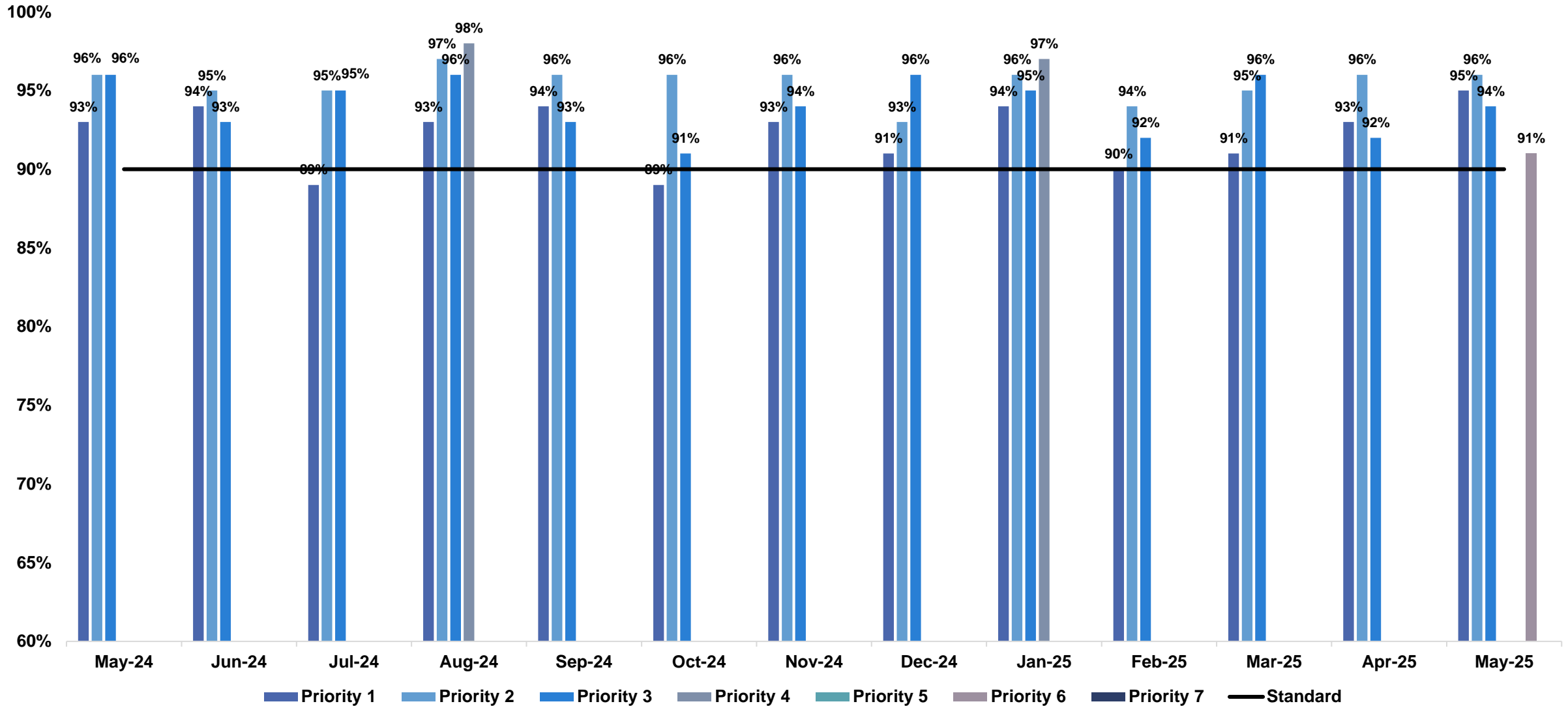
Response Time Compliance: **Green** Response Area

AMR Response Time Compliance By Priority for GREEN ZONE
May 2024-May 2025
Note: Missing priority values denote "100 call" rule not met for the month



Response Time Compliance: Yellow Response Area

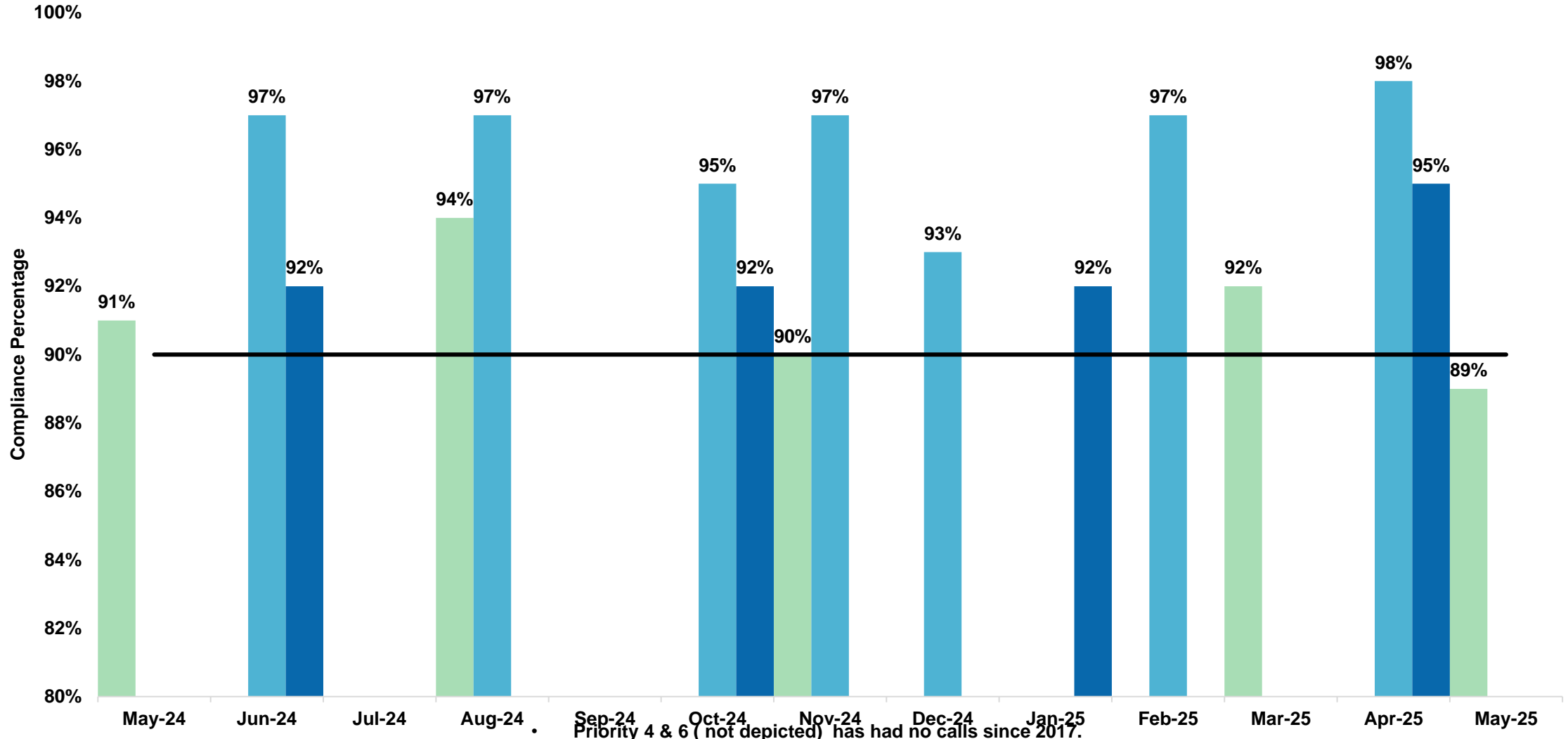
AMR Response Time Compliance By Priority: YELLOW ZONE
May 2024-May 2025
Note: Missing priority values denote "100 call" rule not met for month



Response Time Compliance: Orange Response Area

AMR Response Time Compliance By Priority: ORANGE ZONE
 May 2024-May 2025
 Note: Missing priority values denote "100 call" rule not met for the month.

Priority 1 Priority 2 Priority 3 Standard

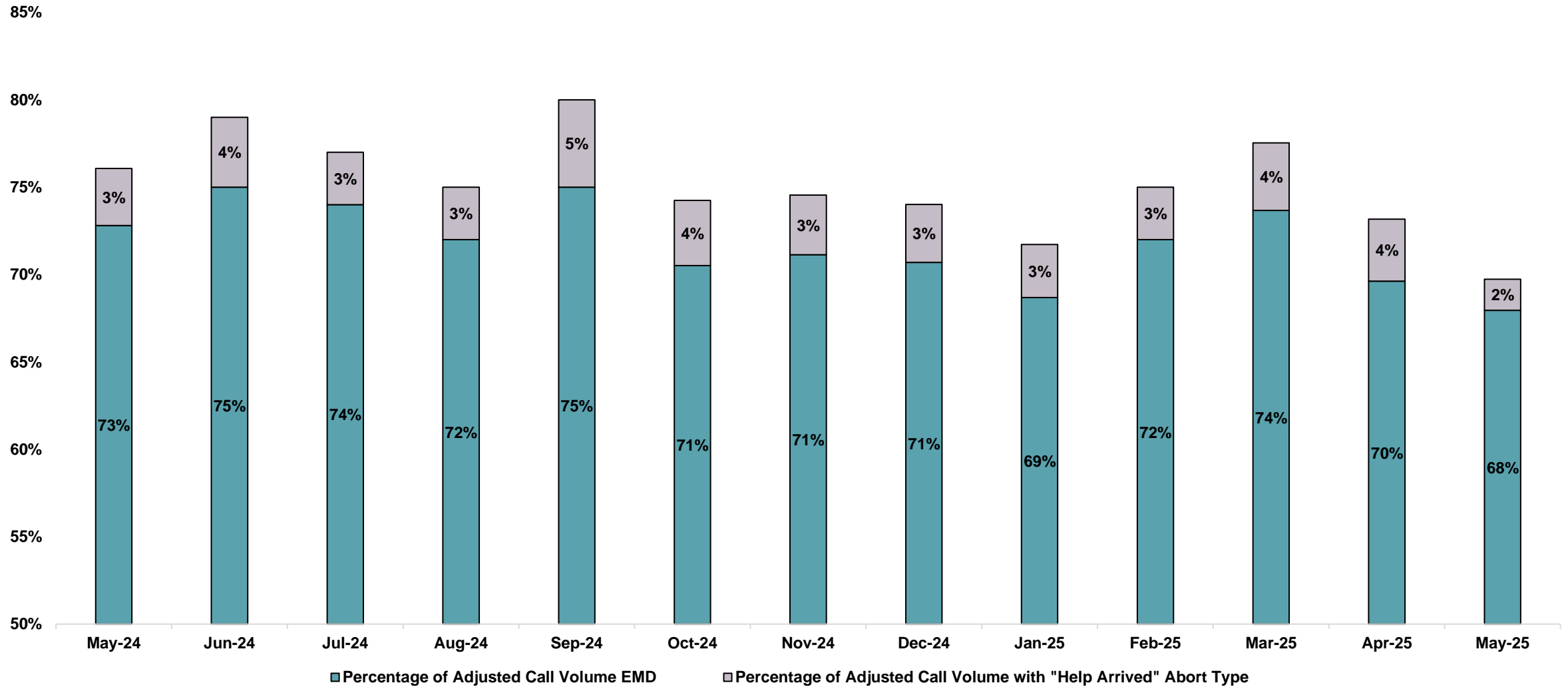


Sep-24 Priority 4 & 6 (not depicted) has had no calls since 2017.

• Priority 5 had 2 calls since 2017.

Medical Priority Dispatch System Performance

May 2024-May 2025



100-Response Rule
("100 Call Rule") –
ALS Provider Agreement: A-11610 §18.12

For the purposes of determining compliance with response-time requirements within each Response Area monthly, the following method shall be used. For every month in which 100 or more responses of any Priority originate within the Response Area, 90% compliance is required for the calendar month. However, for any month within which fewer than 100 responses originate, compliance shall be calculated in subsequent month(s) once responses for that Response Area exceed 100 responses.

Ambulance Response Times by Zone

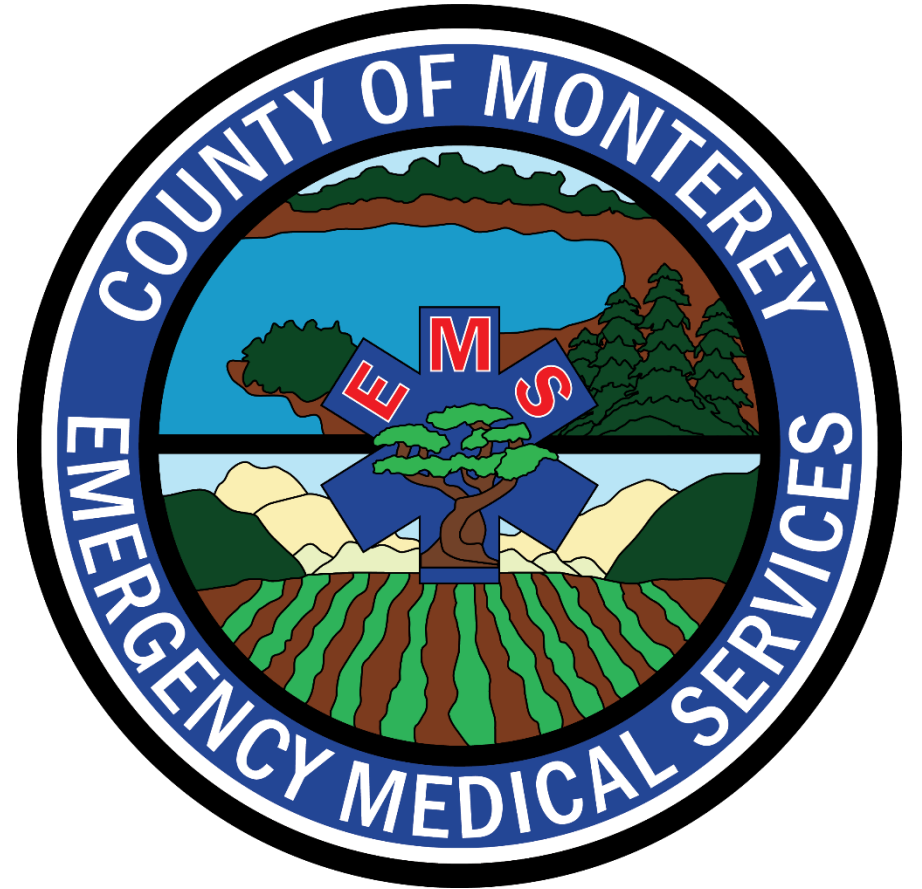
ALS Provider Agreement: A-11610 § 18.3

All times shall be calculated in minutes	Green	Yellow	Orange	Red
Priority - 1	8	12	16	ASAP
Priority - 2	10	16	20	ASAP
Priority - 3	12	20	24	ASAP
Priority - 4	Scheduled Pick-up Time			
Priority - 5	Green Zone: 60 minutes; Yellow Zone: 120 minutes			
Priority - 6	Scheduled Pick-up Time			
Priority - 7	Immediate, Unscheduled Response Request			

Sources:

- AMR Performance Metrics. Submitted to LEMSA May 2025-May 2025.
- AMR Agreement: A-11610. Agreement NO:A-11610. Agreement between the County of Monterey and American Medical Response West. 2010.
- California law. Healthy and Safety Code. Division 2.5:Emergency Medical Services. Chapter 3, Article 1, Section 1797.120(b).

END





COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: June 25th, 2025

To: Monterey County EMS Agency Emergency Medical Care Committee

From: Blake Andersen, EMS Analyst

Regarding: Health Data Exchange (HDE) Implementation Report

The EMS Agency has not held an EMS Data Working Group since the last committee meetings. However, there has been some significant updates to the HDE Project:

- On May 13th, Mee Memorial went live with the Health Data Exchange, and providers were able to obtain Outcome Reports. Approximately 3 weeks after the go-live date, the EMS Agency reviewed the match rates and saw a concerning trend that indicated nearly 40% of ePCR were not being connected with outcome information. The Agency immediately began an inquiry into the situation and discovered that two fire agencies were not properly linked to Mee Memorial in ESO. That issue has since been fixed; we are seeing a 93% match rate on our most recent review.
- ***Each hospital and the EMS Agency reported on HDE connection and data point sharing status.***
 - *Natividad* has released all of the required data elements and is fully operational with HDE. The only work that needs to be done at this juncture is ensuring that registration personnel are processing patients properly.
 - *CHOMP* has been live with HDE since October 18th and is sharing all of the required data elements for the HDE project.
 - *SVH* began releasing the remaining Essential Elements on October 11th.
 - *Mee Memorial* is now fully operational with HDE.

The EMS Agency's next steps are to:

- Ensuring accurate reports on Outcome Match Rates for first responders.
- Working with ESO on verifying timely ePCR access in the hospital EHR system.

The next EMS Data Working Group meeting is on July 15th.



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: July 9, 2025
To: Emergency Medical Care Committee (EMCC)
From: Monterey County EMS Agency
Regarding: EMCC Membership-2025 Appointments

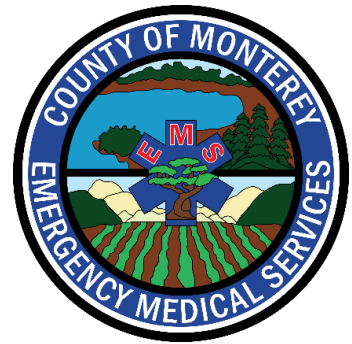
EMS Policy 1020 states that the term of office for each EMCC member is for a period of two (2) years, commencing on the first of July. The tables below show the current status of each membership position and the expiration date.

The chart below outlines the status of each EMCC member and alternate.

Please submit the letters and requests to Steve Brooks, EMCC Secretary, at brookssp@countyofmonterey.gov.

Member	Representing	Status	Expires
Jason Sullens	BLS Fire	Nomination submitted to the Clerk of the Board	6/30/26
Carla Spencer	Hospitals	Current	6/30/26
Paul Wood	City Managers	Current	6/30/26
	Citizen Representative	EMS Agency is actively recruiting for this position	6/30/26
Cameron Silber	Paramedic	Recommendation received	6/30/26
Marie Lutz	ED Physician	Current	6/30/26
Chris Bourquin	Law Enforcement	Nomination submitted to the Clerk of the Board	6/30/27
Will Hiller	Ambulance Contractor	Nomination submitted to the Clerk of the Board	6/30/27
David Sargenti	ALS Fire Chiefs	Nomination submitted to the Clerk of the Board	6/30/27
Jon Anthony	MoCo Parks	Expiring	6/30/25
Jodi Schaffer	Citizen Representative	Nomination submitted to the Clerk of the Board	6/30/27
Harry Robins	Citizen Representative	Expiring	6/30/25

Alternate	Representing	Status	Expires
Cheryl Goetz	BLS Fire	Current	6/30/26
Jo Coffaro	Hospitals	Current	6/30/26
Noah Hawthorne	ED Physicians	Extended	6/30/26
Steve Adams	City Managers	Processing	6/30/26
<i>Vacant X3</i>	Citizen representative	EMS Agency is actively recruiting for this position	6/30/26
	Paramedics		6/30/26
Paul Tomasi	Law Enforcement	Processing nomination	6/30/27
Mike Esslinger	Ambulance Contractor	Nomination submitted to the Clerk of the Board	6/30/25
Mike DeLeo	ALS Fire Chiefs	Expiring	6/30/25
Bandy Smith	MoCo Parks	Expiring	6/30/25



County of Monterey

Emergency Medical Care Committee

(EMCC)

Annual Report-2024

Presented To:

County of Monterey

Board of Supervisors

July 2025



Monterey County EMS Agency
EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)



Annual Report: 2024

Message from the Chair:

Honorable Members of the Board of Supervisors,

On behalf of the County of Monterey Emergency Medical Care Committee (EMCC, I am submitting our annual report for the reporting period of January 1, 2024, through December 31, 2024. This report is not only intended to meet our legislative requirement, but to also provide you with some insight into the diligent work of our committee and the hardworking staff of the County of Monterey Emergency Medical Service Agency (EMS Agency).

Over the course of the last year, the EMCC had worked hard to fulfill its obligations specified in the California Health and Safety Code to advise the EMS Agency on EMS system issues and to work with the EMS Agency on EMS system improvements. As you review the attached report, you will see that the EMCC has reviewed all aspects of the EMS system from dispatch and disaster communications, ambulance response times, disaster operations, patient care improvements, and other aspects of the EMS system. We will continue to partner with the EMS Agency in EMS system improvements in this year and in the future. Nevertheless, our work continues as we strive to build upon the improvements made last year.

We appreciate your time in reviewing this report.

Respectfully,

Jon Anthony

County Park Ranger Supervisor

Representing County Parks



County of Monterey EMS Agency
**EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)**



Annual Report: 2024

Report to the County of Monterey Board of Supervisors

Reporting Period: January 1, 2024 to December 31, 2024.

The Monterey County Emergency Medical Care Committee (EMCC) is pleased to provide this report to the Board of Supervisors to highlight the EMCC activities in calendar year 2024.

The EMCC meets six (6) times each year on the second Wednesday of each odd month from 10:30 a.m. to 12:00 p.m.

During this reporting period, the Committee Chair transitioned from Chief Jim Langborg to Jon Anthony. Chief Langborg was the Fire Chief of Greenfield Fire Department and was the representative for fire departments and districts which provide EMS at the basic life support (BLS) level. Jon Anthony is the supervising park ranger for the County of Monterey

This report, in conjunction with the Monterey County Emergency Medical Services (EMS) Agency's 2024 Annual Report to the Board of Supervisors, is intended to fulfill the annual reporting requirements for emergency medical care committees established in California Health and Safety Code Section 1797.276.

I. EMCC Purpose:

The Monterey County Board of Supervisors formally established the EMCC as required by California Health and Safety Code Section 1797.276 and updated the EMCC Bylaws on October 17, 2023.

Under the Bylaws established by the Board, the EMCC advises the Board of Supervisors, and the EMS Director on EMS system issues, ensures that all EMS constituents are actively engaged in the decisions regarding EMS system resources, and provides input on the development and implementation of the County's EMS policies, protocols, and procedures.

California Health and Safety Code Section 1797.274 requires the EMCC, on at least an annual basis, to review the operations of:

- Ambulance services operating with the County.



County of Monterey EMS Agency
EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)



Annual Report: 2024

- Emergency medical care offered within the County.
- First aid practices within the County.

II. Membership:

The EMCC is a multidisciplinary committee with membership consisting of representation of specific Emergency Medical Services (EMS) stakeholder groups and organizations including three (3) citizen representatives from throughout Monterey County. There are twelve (12) authorized, voting seats, and three (3) non-voting, ex-officio seats on the advisory committee.

Membership and Constituency

A representative from a fire-protection agency that provides prehospital EMS at the Basic Life Support level, nominated by the Monterey County Fire Chiefs' Association.	Jim Langborg , Chief, Greenfield Fire Department. Chair from 1/1/24 to 6/30/24. Resigned effective 12/31/24. Cheryl Goetz , Mid-Coast Fire Brigade, Chief (Alternate)
A representative from a fire-protection agency that provides prehospital EMS at the Advanced Life Support level, nominated by the Monterey County Fire Chiefs' Association.	Samuel Klemek , Chief, Salinas Fire Department Mike DeLeo , CALFIRE, EMS Chief-Monterey/San Benito (Alternate)
A representative from a law enforcement agency that provides prehospital EMS, nominated by the Monterey County Police Chief's Association.	Chris Bourquin , Chief, Del Rey Oaks Police Department
A representative of hospital administration nominated by the local Hospital Council.	Carla Spencer , Director of Emergency Services, Salinas Valley Health Jo Coffaro, Hospital Council (Alternate)
A representative of City Managers nominated by the Monterey County City Managers' Association.	Paul Wood , City Manager, City of Greenfield. Vice-Chair from 1/1/24-6/30/24.
A representative nominated by the Monterey County Resource Management Agency that works in Parks Operations.	Jon Anthony , Park Ranger Supervisor, Monterey County Resource Management Agency.



County of Monterey EMS Agency
EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)



Annual Report: 2024

	Chair from 7/1/24-12/31/24. Bandy Smith , County of Monterey, Park Ranger (Alternate)
Three citizen representatives nominated by the EMS Director with attention to appropriate geographic representation.	Harry Robins Jodi Schaffer Nancy Utterback - Resigned effective March 5, 2024.
An emergency physician nominated by the Medical Advisory Subcommittee.	Dr. Marie Lutz , Natividad, ED Physician Dr. Noah Hawthorne , Mee Memorial Hospital, ED Physician (Alternate)
A Monterey County accredited EMT-Paramedic nominated by the EMS Director.	Spencer Harnett , Paramedic, American Medical Response. Resigned effective 1/29/25.
A representative from management of the Monterey County EOA ambulance contractor	William Hiller , Operations Manager, American Medical Response. Vice-Chair from 7/1/24-12/31/24. Michael Esslinger , AMR, General Manager (Alternate)

Ex-Officio Members

EMS Director	Teresa Rios , Director, EMS Agency
County of Monterey Department of Emergency Management Manager	Kelsey Scanlon , Director, DEM
Monterey County Emergency Communications Department Director	LeAnn Magoski , Director, MCECD

III. Activities

1. Reports: During this reporting period, the EMCC received the following standing reports from EMS Agency staff:
 - EMS disaster communications systems reports
 - 800 MHz radio communications testing.



County of Monterey EMS Agency
**EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)**



Annual Report: 2024

- ReddiNet system-Mass Casualty Incident (MCI) testing.

The purpose for routine testing of the 800 MHz and ReddiNet systems is to ensure hospital staff familiarity with the systems and to ensure functionality when the systems are needed for disaster response or hospital/resource availability notices.

- American Medical Response (AMR), the contracted ambulance provider, performance reports

- Response Time performance

AMR, the contracted ambulance provider, was found to be in overall compliance with its contract requirements related to response times. Response time standards in the South County area were a challenge to meet but infrequently less than the established standards. This challenge in meeting response times in South County is due to low numbers of responses which causes each response outside of the established response time standards to have a greater impact towards response time compliance. The distance between population centers contributed to response time compliance challenges when there were multiple calls at or near the same time in the South County area.

- Dispatch performance

The EMS Dispatch Center operated by AMR consistently met expectations for prompt call response and dispatch.

- Medical Priority Dispatch System (MPDS) performance

AMR maintained call processing productivity while the percentage of calls with completed Emergency Medical Dispatch processing increased. This benefited the patient through the provision of pre-arrival instructions as well as providing call prioritization.

- Fire-Based Transport Providers

- Response time performance was reported on a semi-annual basis.



County of Monterey EMS Agency
**EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)**



Annual Report: 2024

- There are no response time requirements for Fire-based ambulance providers Established by the EMS Agency.
- Review of response times for average and at the 90th percentile is intended to provide insight into ambulance response time in all areas of the County.
- MHOAC activities related to:
 - COVID-19, following the distribution of the remaining PPE supplies.
 - Disaster planning, which involved participation in several tabletop and functional exercises.
 - Participation in managing the emergency medical aspects of the slide at Rocky Creek on Hwy One.
- EMS Director Report:
 - The EMS Director provided reports on EMS Agency activities, legislative updates, progress of the RFP for ambulance services, and development of a web-based portal for the submission of Unusual Occurrence reports.
 - EMS Agency staff have met with medical staff at the prisons to discuss issues of mutual interest and to assess ways to lessen the impact of prison inmate transports when possible.
- EMS Medical Director Report:
 - The EMS Medical Director provided reports related to clinical care and the activities of the Clinical Care Committee (CCC).
 - Actions taken through CCC included the annual EMS policy and treatment protocol review and update. This process takes over 12 months to review, update, submit and receive public comments, revise, format into final form, ensure accessibility, and publish on the EMS Agency website and in the MoCo EMS app.
 - A report to CCC was shared that showed the rate of bystander CPR in Monterey was lower than the average throughout California.



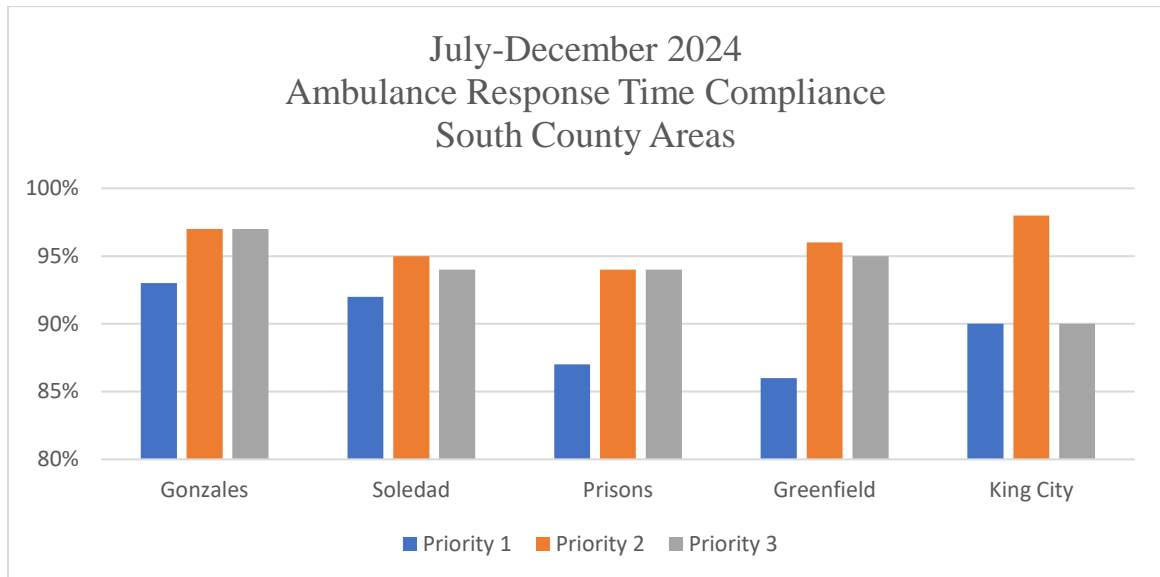
County of Monterey EMS Agency
**EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)**



Annual Report: 2024

2. Discussion and Action Items:

- Review of ambulance response time compliance in South County.



- 90% is the standard for each zone. Response times at the community level are reviewed to ensure that no area is chronically underserved; however, the current agreement does not include response time requirements for these areas
- Ambulances are stationed in Soledad and King City.

3. The EMCC also reviewed and endorsed:

- 2023 EMS Annual Report submitted to the Board of Supervisors.
- 2024 CSA-74 special tax disbursement.

4. In addition, the EMCC advised and supported the EMS Agency in efforts to improve the EMS system.

- Buprenorphine

The program to assist people with substance use through the EMS administration of buprenorphine and helping the individual enter a treatment pathway is up and running. The early administration of buprenorphine by paramedics benefits the



County of Monterey EMS Agency
**EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)**



Annual Report: 2024

patient who has received naloxone to reverse the effects of an opioid overdose by minimizing potential effects of withdrawal and helps alleviate the desire to use resume use of opioids. EMS Agency staff are working on fine-tuning the program to enhance program participation by patients and streamlining the process for the AMR paramedics who are administering the buprenorphine.

- Health Data Exchange (HDE)

The Committee received reports on project progress which resulted in implementation of two-way sharing of patient information with the EMS providers to having access to outcome information from the hospitals. At the end of 2024, Natividad, Salinas Valley Health, and CHOMP were all providing patient outcome information to the EMS responder.

- Behavioral Crisis Support Response

EMCC received a presentation on new behavioral crisis support response personnel and supported implementation of the program as being necessary to provide appropriate care to those in behavioral health crisis and to lessen the burden of behavioral health crisis response on EMS providers.

- March 2024 Mass Shooting in King City

EMCC supported recognition of the responders to the March 2024 mass shooting in King City. Review of the incident showed that response to and management of the incident was handled exceptionally well with responders working well together which provided for excellent patient care, rapid transport of the patients, and continued care by the hospitals leading to very good outcomes for the victims of the shooting.

IV. EMCC Membership, Subcommittees and Working Groups:

- EMCC members complied with the following requirements:
 - Form 700 – Statement of Economic Interests.
 - Ethics course



County of Monterey EMS Agency
EMERGENCY MEDICAL CARE COMMITTEE
(EMCC)



Annual Report: 2024

- EMCC met as scheduled for the year and had a quorum for each meeting. EMCC meeting attendance for members of the public and other interested people is available through Zoom. Non-member participation in the EMCC meetings has been excellent with both questions and suggestions provided.
- Active recruiting for the open positions is ongoing. The hospitality association has been approached to see if their membership might have an interest in participation in EMCC as citizen representatives.