

CSBG Eligible Entity Management Accomplishments

By optimizing internal workflows, improving communication channels, and leveraging data-driven strategies, we were able to deliver high-quality, well-managed services that meet the needs of the community. This approach not only ensured effective service delivery but also strengthened our ability to respond to emerging challenges, ultimately improving the impact of our programs.

Board Governance: Monterey County Community Action Partnership (MCCAP) made strides in strengthening board engagement and governance. The staff and board collaboratively continued to better the strategic plan, outlining strategies for further improvement. A successful recruitment campaign filled commissioner vacancies through outreach via social media, local non-profits, and the Monterey County Board of Supervisors. Additionally, board policies were streamlined to better track attendance, ethics training, documentation, and support filling vacancies. The Bylaws were revised, and we added two additional positions: Secretary and Compliance Officer.

Network Management: To improve services and support providers, MCCAP staff continued to enforce the oversight procedures. Since MCCAP doesn't provide direct services, it manages a rotating network of providers.

Time was dedicated to preparing agencies to ensure they were compliant with Community Services Block Grant (CSBG) regulations, policies, and contracts. In 2024, we introduced in-person collaborative meetings, which helped strengthen coordination among agencies to better support mutual clients. These meetings also provided opportunities for one-on-one coaching, addressing any questions or concerns. Individualized guidance was given to agencies regarding National Performance Indicator's (NPI's), and the ability to communicate clear expectations and deadlines in person greatly enhanced the performance of contracted agencies.

Network Services and Programs: MCCAP continued to foster collaboration among sub-contractors to enhance service coordination. Through regular meetings, agencies shared information on community events, available services, and coordinated outreach efforts, ensuring comprehensive coverage across Monterey County. Presentations at board meetings also allowed agencies to inform commissioners on the services funded by the board and how best to connect constituents to those services.

Innovative Solutions Highlights

Monterey County Community Action Partnership (MCCAP) has effectively utilized Community Services Block Grant (CSBG) funds to collaborate with agencies that support Monterey County residents in building resilience and overcoming challenges such as addiction, homelessness, and rebuilding their lives. Through this partnership, we've seen numerous successful outcomes. Gathering for Women (GFW) made a positive impact in one of so many constituents. Layla* was at one time a very educated, practicing lawyer who came to our program with very limited income, little hope, and no place to live. She slept in her vehicle until she was accepted into a transitional housing program through Interim, Inc. Even though Layla was housed, she still lived off a very limited income. She continued to come to GFW for our basic need's services (meals, clothes closet, case management, and program activities). She was a regular participant in our Saturday Morning Movie activity. Late June of 2024, the Housing Authority of Monterey County announced they would be accepting applications for the Housing Choice Voucher at the beginning of July, and through the GFW Case Management team, our guest was notified of this opportunity, and she applied for the voucher. A month later she was notified that she qualified for a voucher. Within about 60 days of receiving her voucher, Layla found a property and was able to move into her new apartment with an ocean view. Today, we celebrate Layla for her perseverance and determination in working with these agencies to find the support she needed.

Community Homeless Solutions has truly transformed Jerry's life, a homeless resident. One of their staff helped Jerry transition into a Bridge House, which saved him from getting sicker and back on the streets. The Bridge House was able to take him away from the streets. With the help of Bridge House, Jerry was able to go to a sober living house.

MCCAP assist and help agencies meets these goals and we do it by enhancing our communication and checking on the goals constantly to ensure agencies are on track with their goals and if need help achieving a goal we come to gather and discuss it in our Collaborative meetings.

In 2024, Monterey County Community Action Partnership (MCCAP) used the Request For Proposal (RFP) process, along with poverty data and the needs assessment, to select nine nonprofit agencies that provide services to low-income individuals and families. By leveraging this data to identify underserved areas, we enhanced our outreach efforts, ensuring more equitable access to resources. This approach not only improved access for low-income individuals and families but also contributed to a greater, more impactful outcome for the community.

Strengthening governance remains a key priority for MCCAP, and we've continued effective processes to support this goal through three main strategies:

Updating Governance: A new secretary and compliance officer were added to manage administrative tasks, allowing for greater focus on board involvement. Workgroups were established to engage commissioners in a variety of projects, such as the Community Needs Assessment (CNA), public hearings, tabling events, and more.

Engagement with Districts: We encouraged commissioners to engage with their districts by participating in community events and meeting with their Board of Supervisors' offices to address district concerns. This initiative strengthened commissioner involvement and enhanced communication between MCCAP and the community.

Ongoing Training and Compliance: We continued utilizing the Community Action Virtual Onboarding (CAVO) system to streamline commissioner training and ensure compliance. Commissioners were encouraged to participate in learning opportunities through CalCAPA and other webinars, with training hours tracked and reported in the Community Services Block Grant (CSBG) annual report.

This year, we made early preparation for the CNA a top priority. We focused on actively engaging the board in collaborative efforts to design and distribute the survey. By leveraging the Community Action Partnership and various other community networks, we ensured that the survey reached a diverse group of participants. This approach allowed us to gather comprehensive feedback and insights, fostering a deeper understanding of the community's needs.

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2024 - 12/31/2024

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$45,000.00
A.2b.	Education and Cognitive Development	\$70,000.00
A.2c.	Income, Infrastructure, and Asset Building	\$63,000.00
A.2d.	Housing	\$52,000.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$90,000.00
A.2f.	Civic Engagement and Community Involvement	\$0.00
A.2g.	Services Supporting Multiple Domains	\$0.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$0.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$198,911.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$518,911.00
A.3.	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37.	\$182,170.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	X
	Data Management & Reporting	X
	Strategic Planning	X
	Training & Technical Assistance	X
	Other *	
	<i>*Below please specify Other Activities funded by CSBG under Agency Capacity:</i>	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2024 - 12/31/2024

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	114
B.2b.	Hours of Agency Staff in capacity building activities	291

B.3.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	198
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	39

B.4.	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	1
B.4c.	Number of Certified Community Action Professionals(CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	0
B.4g.1.	Number of Energy Auditors	0
B.4g.2.	Number of Retrofit Installer Technicians	0
B.4g.3.	Number of Crew Leaders	0
B.4g.4.	Number of Quality Control Inspectors(QCI)	0
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	0
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	0
B.4l.	Number of American Institute of Certified Planners(AICP)	0
B.4m.	Other (Please specify others below):	

B.5.	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Number
B.5a.	Non-Profit	35
B.5b.	Faith Based	2
B.5c.	Local Government	34
B.5d.	State Government	7
B.5e.	Federal Government	3
B.5f.	For-Profit Business or Corporation	3
B.5g.	Consortiums / Collaborations	3

B.5h.	School Districts	2
B.5i.	Institutions of Post-Secondary Education/ Training	6
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	4
B.5l.	Statewide Associations or Collaborations	3

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2024 - 12/31/2024

C.2.	Amount of FY 2024 CSBG allocated to reporting entity	Amount
C.2.	Amount	\$528,170.00

C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$0.00
C.3b.	Health and Human Services (HHS)	
C.3b.1.	LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$0.00
C.3b.2.	LIHEAP - Weatherization (include oil overcharge \$\$)	\$0.00
C.3b.3.	Head Start	\$0.00
C.3b.4.	Early Head Start	\$0.00
C.3b.5.	Older Americans Act	\$0.00
C.3b.6.	Social Services Block Grant (SSBG)	\$0.00
C.3b.7.	Medicare/Medicaid	\$0.00
C.3b.8.	Assets for Independence (AFI)	\$0.00
C.3b.9.	Temporary Assistance for Needy Families (TANF)	\$0.00
C.3b.10.	Child Care Development Block Grant (CCDBG)	\$0.00
C.3b.11.	Community Economic Development (CED)	\$0.00
C.3b.12.	Other HHS Resources (Please specify others below):	
C.3b.13.	Total Other HHS Resources	\$0.00
C.3c.	Department of Agriculture (USDA)	
C.3c.1.	Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00
C.3c.2.	All USDA Non-Food programs (e.g. rural development)	\$0.00
C.3c.3.	All other USDA Food programs	\$0.00
C.3d.	Department of Housing and Urban Development (HUD)	
C.3d.1.	Community Development Block Grant (CDBG) - Federal, State, and Local	\$0.00
C.3d.2.	Section 8	\$0.00
C.3d.3.	Section 202	\$0.00
C.3d.4.	Home Tenant-Based Rental Assistance (HOME TBRA)	\$0.00
C.3d.5.	HOPE for Homeowners Program (H4H)	\$0.00
C.3d.6.	Emergency Solutions Grant (ESG)	\$0.00
C.3d.7.	Continuum of Care (CoC)	\$0.00
C.3d.8.	All other HUD programs, including homeless programs	\$0.00
C.3e.	Department of Labor (DOL)	
C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00
C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3e.3.	All other DOL programs	\$0.00
C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3g.	Federal Emergency Management Agency (FEMA)	\$0.00
C.3h.	Department of Transportation	\$0.00

C.3i.	Department of Education	\$0.00
C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
C.3l.	<i>Other Federal Resources (Please specify others below):</i>	
C.3m.	Total Other Federal Resources (auto-calculated)	\$0.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$0.00

C.4.	State Resources Allocated	Amount
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$1,480,651.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4l.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
C.4n.	<i>Other State Resources (Please specify others below):</i>	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$1,480,651.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.5.	Local Resources Allocated	Amount
C.5a.	Amount of unrestricted funds appropriated by local government	\$849,782.00
C.5b.	Amount of restricted funds appropriated by local government	\$430,546.00
C.5c.	Value of Contract Services	\$0.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00
C.5e.	Total: Local Resources Allocated (auto-calculated)	\$1,280,328.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.6.	Private Sector Resources Allocated	Amount
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$0.00

C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$0.00
C.6h.	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount.	\$0.00

C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$2,760,979.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$3,289,149.00

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.	319	65	62	19.43573668	95.38461538
FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)	271	70	60	22.1402214	85.71428571
FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	258	80	43	16.66666667	53.75
FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).	258	50	30	11.62790698	60
FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher).	0	0	0	0	0
FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	0	0	0	0	0
FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).	0	0	0	0	0
FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	258	40	56	21.70542636	140
FNPI 1h.1. the number of employed participants who Increased income from employment through wage or salary amount increase.	258	40	56	21.70542636	140
FNPI 1h.2. the number of employed participants who increased income from employment through hours worked increase.	258	40	56	21.70542636	140
FNPI 1h.3. the number of employed participants who increased benefits related to employment.	0	0	0	0	0
FNPI 1z. Number of youth who maintained employment for 90 days.	0	0	0	0	0
FNPI 1z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions.	0	0	0	0	0
GeneralComment					

FNPI 1c. Target Accuracy is below 80% because while Goodwill is working with Monterey Expanded Subsidized Employment Program (ESE) program, they do not usually receive referrals for individuals who are considered youth. They are looking into expanding the MCCAP services to include Monterey County Office of Education Program (MCOE) which will refer students for subsidized employment. This should result in increased placements.

FNPI 1d. Target Accuracy is below 80% because, by the time the report was submitted, the timeframe of 180 days had yet to pass.

FNPI 1h. – FNPI 1h.2. Target Accuracy exceeds 120% due to one agency (Goodwill Central Coast) increasing the number of salaried individuals hired in 2024, per livingwage.mit.edu/states/06 definition.

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.	0	0	0	0	0
FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness.	0	0	0	0	0
FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	351	180	301	85.75498575	167.2222222
FNPI 2c.1. Early Childhood Education (ages 0-5)	0	0	0	0	0
FNPI 2c.2. 1st grade-8th grade	303	150	274	90.4290429	182.6666667
FNPI 2c.3. 9th grade-12th grade	48	30	27	56.25	90
FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total).	185	120	49	26.48648649	40.83333333
FNPI 2d.1. Ages 0-5 in Early Childhood Education	0	0	0	0	0
FNPI 2d.2. 1st grade-8th grade	85	50	19	22.35294118	38
FNPI 2d.3. 9th grade-12th grade	100	70	30	30	42.85714286
FNPI 2e. The number of parents/caregivers who improved their home environments.	217	200	153	70.50691244	76.5
FNPI 2f. The number of adults who demonstrated improved basic education.	217	200	153	70.50691244	76.5
FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	0	0	0	0	0
FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	0	0	0	0	0
FNPI 2i. The number of individuals who obtained an Associate's degree.	0	0	0	0	0
FNPI 2j. The number of individuals who obtained a Bachelor's degree	0	0	0	0	0
FNPI 2z. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post-secondary education (of any kind).	0	0	0	0	0
FNPI 2z. The number of individuals: (please specify) The number of students in 1st to 8th grade that increased oral fluency (words correct per minute)	574	160	184	32.05574913	115
GeneralComment					

FNPI 2c. – FNPI 2c.2. Agency Boys & Girls Club Monterey County - The increase represents the additional youth served through the adjusted contract and additional funding received during the second half of 2024.

FNPI 2d. – 2d.3. Agency Sun Street Centers - The reason is due to 56 of the youth served are still in classes, and most will graduate soon, and be able to be listed as an actual outcome.

FNPI 2e – FNPI 2f. Agency Sun Street Centers – The reason is that similar to 2D, many parents are still in classes and we should hit our goal when they graduate.

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	40	30	15	37.5	50
FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	40	25	12	30	48
FNPI 3c. The number of individuals who opened a savings account or IDA.	40	15	4	10	26.66666667
FNPI 3d. The number of individuals who increased their savings.	40	15	8	20	53.33333333
FNPI 3e. The number of individuals who used their savings to purchase an asset.	40	5	1	2.5	20
FNPI 3e.1. the number of individuals who purchased a home.	40	2	1	2.5	50
FNPI 3f. The number of individuals who improved their credit scores.	40	15	10	25	66.66666667
FNPI 3g. The number of individuals who increased their net worth.	1275	825	892	69.96078431	108.1212121
FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being.	907	810	843	92.94377067	104.0740741
FNPI 3z. Number of individuals who started their own business.	0	0	0	0	0
FNPI 3z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 3z. Number of individuals who maintained their own business for 180 days.	0	0	0	0	0
FNPI 3z. Number of individuals who increased their income from a non-employment source.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced their reliance on public subsidies.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced debt.	0	0	0	0	0

GeneralComment

FNPI 3a – FNPI 3g. Agency Goodwill Central Coast's Opportunity Program was on a hold and did not received new members due to staffing issue. They will be utilizing the economic mobility continuum to determine success in these categories. If the client moves up a category, it will be considered a success. Resource Specialists will be focusing on encouraging individuals to utilize ALL SERVICES we provide, even if it is just a consultation. However, there are some instances where some individuals are not interested in certain services.

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 4a. The number of individuals experiencing homelessness who obtained safe temporary shelter.	145	40	34	23.44827586	85
FNPI 4b. The number of individuals who obtained safe and affordable housing.	111	20	24	21.62162162	120
FNPI 4c. The number of individuals who maintained safe and affordable housing for 90 days.	108	30	99	91.66666667	330
FNPI 4d. The number of individuals who maintained safe and affordable housing for 180 days.	108	16	77	71.2962963	481.25
FNPI 4e. The number of individuals who avoided eviction.	158	23	50	31.64556962	217.3913043
FNPI 4f. The number of individuals who avoided foreclosure.	40	5	26	65	520
FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).	0	0	0	0	0
FNPI 4h. The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.	0	0	0	0	0
FNPI 4z. Number of individuals who avoided a utility shut-off.	0	0	0	0	0
FNPI 4z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 4z. Number of individuals who obtained utilities.	0	0	0	0	0
FNPI 4z. Number of individuals who improved physical access in their living space (wheel chair ramps, grab bars etc.).	0	0	0	0	0
FNPI 4z. Number of individuals whose energy service was restored after disconnection	0	0	0	0	0
FNPI 4z. Number of individuals whose inoperable home energy equipment was repaired or replaced	0	0	0	0	0
GeneralComment					

in both households served and outcomes achieved. This was accomplished through securing additional sources of funding for this service, as well as increased outreach to connect with families in need.

FNPI 4d. Agency Partnership for Children exceeded our targets in both households served and outcomes achieved. This was accomplished through securing additional sources of funding for this service, as well as increased outreach to connect with families in need.

FNPI 4e. Agency Goodwill Central Coast: Exceeded due to The Opportunity Platform's program design is centered on self-set goals and individually defined success. Members receiving assistance begin working with a Resource Specialist from different starting points. They work alongside each Member to achieve their goals in alignment with their unique capabilities. They continue utilizing the economic mobility continuum to determine success in these categories.

FNPI 4f. Agency Goodwill Central Coast: Exceeded due to The Opportunity Platform's program design is centered on self-set goals and individually defined success. Members receiving assistance begin working with a Resource Specialist from different starting points. They work alongside each Member to achieve their goals in alignment with their unique capabilities. They continue utilizing the economic mobility continuum to

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).	0	0	0	0	0
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.	235	175	207	88.08510638	118.2857143
FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being.	629	433	407	64.70588235	93.99538106
FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers.	217	200	153	70.50691244	76.5
FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.	0	0	0	0	0
FNPI 5f. The number of seniors (65+) who maintained an independent living situation.	200	120	195	97.5	162.5
FNPI 5g. The number of individuals with disabilities who maintained an independent living situation.	34	24	30	88.23529412	125
FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation.	32	19	28	87.5	147.3684211
FNPI 5i. The number of individuals with no recidivating event for six months.	0	0	0	0	0
FNPI 5i.1. Youth (ages 14-17)	0	0	0	0	0
FNPI 5i.2. Adults (ages 18+)	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 90 days.	0	0	0	0	0
FNPI 5z. Number of individuals who secured emergency protection from physical and/or emotional abuse.	0	0	0	0	0
FNPI 5z. Number of individuals with increased safety from domestic abuse in their homes.	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 180 days.	0	0	0	0	0
FNPI 5z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 5z. Number of individuals who discontinued drug/alcohol use.	0	0	0	0	0
FNPI 5z. Number of individuals who increased social inclusion.	0	0	0	0	0
FNPI 5z. Number of individuals who reported a better sense of food security.	0	0	0	0	0

FNPI 5z. Number of individuals whose lives were saved by opioid overdose reversals.	0	0	0	0	0
FNPI 5z. Number of individuals who obtained health insurance.	0	0	0	0	0

GeneralComment

FNPI 5d. Agency Sun Street Centers – the reason the performance target accuracy is low is because there are still 56 individuals that were served and are currently attending classes; therefore, could not be included in the outcomes.

FNPI 5f. Agency Meals on Wheels of the Monterey Peninsula – the reason the performance target accuracy is high due adding and additional day of prepared meals to the households and added more staffing which helped them in assisting seniors maintain and independent living situation.

FNPI 5g. Agency Meals on Wheels of the Monterey Peninsula – the reason the performance target accuracy is high due adding and additional day of prepared meals to the households and added more staffing which helped them in assisting individuals with disabilities maintain and independent living situation.

FNPI 5h. Agency Meals on Wheels of the Monterey Peninsula – the reason the performance target accuracy is high due adding and additional day of prepared meals to the households and added more staffing which helped them in assisting individuals with chronic illness maintain and independent living situation.

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.		0	0	0	0
FNPI 6a.1. the number of Community Action program participants who improved their leadership skills.		0	0	0	0
FNPI 6a.2. the number of Community Action program participants who improved their social networks.		0	0	0	0
FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.		0	0	0	0
FNPI 6z. The number of individuals: (please specify)		0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	2416	2010	2335	96.64735099	116.1691542
FNPI 7z. Number of individuals who transitioned out of poverty.	0	0	0	0	0
FNPI 7z. Number of individuals who received bundled services and achieved one or more outcomes.	0	0	0	0	0
FNPI 7z. Number of households for whom both adult and child outcomes were observed and documented.	0	0	0	0	0
FNPI 7z. The number of individuals: (please specify)	0	0	0	0	0

GeneralComment

FNPI 7a
MCCAP aggregates the FNPIs reported by eight subcontracted agencies, and only five of the agencies reported this outcome. We updated the number of clients served to reflect the maximum total number of reported clients served.

The numbers will not match with the Characteristics report due to only data from five out of nine agencies were entered in Section C. The reason will all were not reported is either because they have domestic violence clients or because they use a different system to enter their data.

1 Services	Unduplicated Number of Individuals Served
SRV 1a. Vocational Training	319
SRV 1b. On the Job and other Work Experience	261
SRV 1c. Youth Summer Work Placements	0
SRV 1d. Apprenticeship/Internship	0
SRV 1e. Self Employment Skills Training	0
SRV 1f. Job Readiness Training	258
SRV 1g. Workshops	283
SRV 1h. Coaching	258
SRV 1i. Coaching	262
SRV 1j. Resume Development	258
SRV 1k. Interview Skills Training	258
SRV 1l. Job Referrals	193
SRV 1m. Job Placements	186
SRV 1n. Pre employment physicals, background checks, etc.	0
SRV 1o. Coaching	186
SRV 1p. Interactions with employers	186
SRV 1q. Employment Supplies	265
GeneralComment	

2 Services	Unduplicated Number of Individuals Served
SRV 2a. Early Head Start	0
SRV 2b. Head Start	0
SRV 2c. Other Early Childhood (0 5 yr. old) Education	0
SRV 2d. K-12 Education	0
SRV 2e. K-12 Support Services	185
SRV 2f. Financial Literacy Education	0
SRV 2g. Literacy/English Language Education	0
SRV 2h. College Readiness Preparation/Support	0
SRV 2i. Other Post Secondary Preparation	0
SRV 2j. Other Post Secondary Support	0
SRV 2k. School Supplies	0
SRV 2l. Before and After School Activities	776
SRV 2m. Summer Youth Recreational Activities	253
SRV 2n. Summer Education Programs	204
SRV 2o. Behavior Improvement Programs (attitude, self-esteem, Dress for Success, etc.)	185
SRV 2p. Mentoring	0
SRV 2q. Leadership Training	0
SRV 2r. Adult Literacy Classes	0
SRV 2s. English Language Classes	0
SRV 2t. Basic Education Classes	0
SRV 2u. High School Equivalency Classes	0
SRV 2v. Leadership Training	0
SRV 2w. Parenting Supports (may be a part of the early childhood programs identified above)	217
SRV 2x. Applied Technology Classes	0
SRV 2y. Post Secondary Education Preparation	48
SRV 2z. Financial Literacy Education	907
SRV 2aa. College applications, text books, computers, etc.	0
SRV 2bb. Scholarships	0
SRV 2cc. Home Visits	0
GeneralComment	

3 Services	Unduplicated Number of Individuals Served
SRV 3a. Financial Capability Skills Training	97
SRV 3b. Financial Coaching/Counseling	99
SRV 3c. Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	44
SRV 3d. First time Homebuyer Counseling	18
SRV 3e. Foreclosure Prevention Counseling	6
SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes	6
SRV 3g. Child Support Payments	0
SRV 3h. Health Insurance	0
SRV 3i. Social Security/SSI Payments	0
SRV 3j. Veteran's Benefits	0
SRV 3k. TANF Benefits	0
SRV 3l. SNAP Benefits	0
SRV 3m. Saving Accounts/IDAs and other asset building accounts	60
SRV 3n. Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	68
SRV 3o. VITA, EITC, or Other Tax Preparation programs	1286
SRV 3p. Micro loans	0
SRV 3q. Business incubator/business development loans	0
GeneralComment	

4 Services	Unduplicated Number of Individuals Served
SRV 4a. Financial Capability Skill Training	90
SRV 4b. Financial Coaching/Counseling	88
SRV 4c. Rent Payments (includes Emergency Rent Payments)	281
SRV 4d. Deposit Payments	154
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	0
SRV 4f. Eviction Counseling	142
SRV 4g. Landlord/Tenant Mediations	142
SRV 4h. Landlord/Tenant Rights Education	143
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	319
SRV 4j. Utility Deposits	0
SRV 4k. Utility Arrears Payments	0
SRV 4l. Level Billing Assistance	0
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	158
SRV 4n. Transitional Housing Placements	150
SRV 4o. Permanent Housing Placements	169
SRV 4p. Rental Counseling	168
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	0
SRV 4r. Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	0
SRV 4s. Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	0
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	0
GeneralComment	

5 Services	Unduplicated Number of Individuals Served
SRV 5a. Immunizations	0
SRV 5b. Physicals	0
SRV 5c. Developmental Delay Screening	0
SRV 5d. Vision Screening	0
SRV 5e. Prescription Payments	0
SRV 5f. Doctor Visit Payments	0
SRV 5g. Maternal/Child Health	0
SRV 5h. Nursing Care Sessions	0
SRV 5i. In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	0
SRV 5j. Health Insurance Options Counseling	0
SRV 5k. Coaching Sessions	0
SRV 5l. Family Planning Classes	0
SRV 5m. Contraceptives	0
SRV 5n. STI/HIV Prevention Counseling Sessions	0
SRV 5o. STI/HIV Screenings	0
SRV 5p. Wellness Classes (stress reduction, medication management, mindfulness, etc.)	83
SRV 5q. Exercise/Fitness	0
SRV 5r. Detoxification Sessions	0
SRV 5s. Substance Abuse Screenings	0
SRV 5t. Substance Abuse Counseling	11
SRV 5u. Mental Health Assessments	10
SRV 5v. Mental Health Counseling	140
SRV 5w. Crisis Response/Call In Responses	0
SRV 5x. Domestic Violence Programs	98
SRV 5y. Substance Abuse Support Group Meetings	0
SRV 5z. Domestic Violence Support Group Meetings	0
SRV 5aa. Mental Health Support Group Meeting	0
SRV 5bb. Adult Dental Screening/Exams	8
SRV 5cc. Adult Dental Services (including Emergency Dental Procedures)	0
SRV 5dd. Child Dental Screenings/Exams	0
SRV 5ee. Child Dental Services (including Emergency Dental Procedures)	0
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	0
SRV 5gg. Community Gardening Activities	0
SRV 5hh. Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	0
SRV 5ii. Prepared Meals	407

SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	392
SRV 5kk. Family Mentoring Sessions	0
SRV 5ll. Life Skills Coaching Sessions	402
SRV 5mm. Parenting Classes	217
SRV 5nn. Kits/boxes	0
SRV 5oo. Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	98
GeneralComment	

6 Services	Unduplicated Number of Individuals Served
SRV 6a. Voter Education and Access	0
SRV 6b. Leadership Training	0
SRV 6c. Tripartite Board Membership	0
SRV 6d. Citizenship Classes	0
SRV 6e. Getting Ahead Classes	0
SRV 6f. Volunteer Training	0
General Comment	

7 Services	Unduplicated Number of Individuals Served
SRV 7a. Case Management	363
SRV 7b. Eligibility Determinations	149
SRV 7c. Referrals	590
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	172
SRV 7e. Child Care subsidies	0
SRV 7f. Child Care payments	0
SRV 7g. Day Centers	0
SRV 7h. Birth Certificate	1
SRV 7i. Social Security Card	0
SRV 7j. Driver's License	0
SRV 7k. Criminal Record Expungements	0
SRV 7l. Immigration Support Services (relocation, food, clothing)	0
SRV 7m. Legal Assistance	0
SRV 7n. Emergency Clothing Assistance	157
SRV 7o. Mediation/Customer Advocacy Interventions	0

GeneralComment

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained		Total
Total		2416

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained		Total
Total		2335

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	737
b. Female	1561
c. Other	5
d. Unknown/not reported	113
e. Total	2416

2. Age	Number of Individuals
a. 0-5	99
b. 6-13	266
c. 14-17	192
d. 18-24	275
e. 25-44	738
f. 45-54	241
g. 55-59	78
h. 60-64	71
i. 65-74	129
j. 75 +	157
k. Unknown / not reported	170
l. Total	2416

3. Education Levels	Number of Individuals ages 14-24	Number of Individuals ages 25+
a. Grades 0-8	33	87
b. Grades 9-12/Non-Graduate	187	228
c. High School Graduate	139	195
d. GED/Equivalency Diploma	44	78
e. 12 grade + Some Post-Secondary	10	118
f. 2 or 4 years College Graduate	2	17
g. Graduate of other post-secondary school	2	47

h. Unknown/not reported	50	644
i. Total	467	1414

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school <input type="checkbox"/>	65

5. Health	Number of Individuals Yes	Number of Individuals No	Number of Individuals Unknown
a. Disabling Condition	443	963	1010
b. Health Insurance *	1332	125	959

c. Health Insurance Sources	Number of Individuals
c.1. Medicaid	771
c.2. Medicare	182
c.3. State Children's Health Insurance Program	5
c.4. State Health Insurance for Adults	59
c.5. Military Health Care	1
c.6. DirectPurchase	52
c.7. Employment Based	262
c.8. Unknown/not reported	959
c.9. Total	2291

6. Ethnicity	Number of Individuals
a.1. Hispanic, Latino or Spanish Origins	1534
a.2. Not Hispanic, Latino or Spanish Origins	402
a.3. Unknown/not reported	480
a.4. Total	2416

6. Race	Number of Individuals
b.1. American Indian or Alaska Native	12
b.2. Asian	34
b.3. Black or African American	85
b.4. Native Hawaiian and Other Pacific Islander	20
b.5. White	1278
b.6. Other	275
b.7. Multi-race (two or more of the above)	72
b.8. Unknown/not reported	640
b.9. Total	2416

7. Military Status	Number of Individuals
a. Veteran	47
b. Active Military	9
c. Never Served in the Military	0

d. Unknown/not reported	1633
e. Total	1689

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full Time	159
b. Employed Part Time	160
c. Migrant or Seasonal Farm Worker	406
d. Unemployed (Short Term, 6 months or less)	159
e. Unemployed (Long Term, more than 6 months)	86
f. Unemployed (Not in Labor Force)	101
g. Retired	222
h. Unknown/not reported	396
i. Total	1689

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	698
b. Two Adults NO Children	25
c. Single Parent Female	276
d. Single Parent Male	16
e. Two Parent Household	711
f. Non-related Adults with Children	1
g. Multigenerational Household	202
h. Other	9
i. Unknown/not reported	397
l. Total	2335

10. Household Size	Number of Households
a. Single Person	698
b. Two	82
c. Three	204
d. Four	345
e. Five	306
f. Six or more	320
g. Unknown/not reported	380
h. Total	2335

11. Housing	Number of Households
a. Own	180
b. Rent	1119
c. Other permanent housing	13
d. Homeless	418
e. Other	30
f. Unknown/not reported	575
g. Total	2335

12. Level of Household Income	Number of Households
a. Up to 50%	737
b. 51% to 75%	261
c. 76% to 100%	382
d. 101% to 125%	97
e. 126% to 150%	58
f. 151% to 175%	56
g. 176% to 200%	33
h. 201% to 250%	23

i. 251% and over	19
j. Unknown/not reported	669
k. Total	2335

13. Sources of Household Income	Number of Households
a. Income from Employment Only	795
b. Income from Employment and Other Income Source	21
c. Income from Employment, Other Income Source, and Non Cash Benefits	14
d. Income from Employment and Non-Cash Benefits	74
e. Other Income Source Only	394
f. Other Income Source and Non-Cash Benefits	69
g. No Income	424
h. Non Cash Benefits Only	46
i. Unknown/not reported	498
j. Total	2335

14. Other Income Source	Number of Households
a. TANF	7
b. Supplemental Security Income (SSI)	67
c. Social Security Disability Income (SSDI)	39
d. VA Service-Connected Disability Compensation	13
e. VA Non-Service Connected Disability Pension	1
f. Private Disability Insurance	1
g. Worker's Compensation	11
h. Retirement Income from Social Security	132
i. Pension	95
j. Child Support	11
k. Alimony or other Spousal Support	0
l. Unemployment Insurance	79
m. EITC	1
n. Other	67
o. Unknown/not reported	498

15. Non Cash Benefits	Number of Households
a. SNAP	125
b. WIC	53
c. LIHEAP	2
d. Housing Choice Voucher	79
e. Public Housing	21
f. Permanent Supportive Housing	10
g. HUD-VASH	0
h. Childcare Voucher	2
i. Affordable Care Act Subsidy	76

j. Other	126
k. Unknown/not reported	203

E. Number of Individuals May or May Not be Included

a. Unduplicated number of INDIVIDUALS served in Program	Number of Individuals
YWCA	88

F. Number of Households May or May Not be Included

a. Unduplicated number of HOUSEHOLDS served in Program	Number of Households
YWCA	88